**Cumbria Office of the Police & Crime Commissioner**

**Freedom of Information Disclosure Log**

| **Ref No & Date** | **Request Received** | **Response Provided** |
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| 001-17  06.01.17 | 1. *Who provides the organisations BACS payments and Direct Debit collection software?* 2. *Please provide a list of your suppliers of the above software.* 3. *How you came to the decision to choose these companies?* 4. *Are these solution(s) hosted on premise or cloud hosted?* 5. *Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.* 6. *When does your current contract(s) with BACs payment and direct debit collection software expire?* 7. *Will this service(s) be tendered and if so where?* 8. *What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?* 9. *With whom does the organisation hold its primary bank account?* 10. *Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?* 11. *What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).* 12. *Who is the person responsible for BACS processing and Direct Debit collection software?*     * *Name*     * *Position*     * *Telephone Number*     * *Email* | Your request for information has now been considered and I can confirm that the OPCC does not hold the information you seek. Cumbria Constabulary may hold the information you have requested as it undertakes such financial services for the OPCC.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 002-17  16.01.17 | 1. *The number of complaints about police officers illegally accessing the Police National Computer* 2. *The number of complaints about force civilian staff illegally accessing the Police National Computer* 3. *Please detail the outcome of those complaints (numbers of police officers disciplined/prosecuted/suspended/sacked/no action, numbers of police staff disciplined/prosecuted/suspended/sacked/no action)* 4. *Please detail for what purposes (where known) those police officers and staff unlawfully accessed the PNC*   *Please provide the information for calendar years 2014, 2015, 2016 –Jan-Dec; collate the information in an excel spreadsheet and send via email.*   1. *OPCCs should/usually hold a log detailing the nature of complaints sent to them by members of the public. Please provide details of the number of complaints against police that involve the alleged misuse of the Police National Computer. We are aware that any complaints relating to police officers and staff received by the OPCC are usually sent on to the police force.* | Questions 1, 2, 3 and 4  The OPCC does not hold this information. Complaints regarding police officers and police staff are dealt with by the Chief Constable and delegated to the Constabulary’s Professional Standards Department. As a separate organisation the OPCC does not have access to Constabulary IT systems and therefore would not have access to this information.  Question 5  Members of the public do write to the OPCC/Police and Crime Commissioner to report complaints. As you rightly point out in your second email if they are regarding a police officer or member of police staff these are passed on to the Constabulary as the appropriate authority to deal with.  The OPCC has not received any complaints identifying police officers or police staff illegally accessing the Police National Computer.  Cumbria Constabulary may hold the information you have requested as it undertakes to deal with such matters.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 003-17  19.01.17 | *Could you please send me your Office of Police and Crime Commissioner’s response to the College of Policing’s consultation on the Policing Education and Qualifications Framework (aka degrees for police officers)? The consultation period ran from 2 February to 29 March 2016.* | Questions 1  We do not hold this information, as the OPCC did not provide a response to this consultation.  The information you seek may be held by Cumbria Constabulary, who can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 004-17  06.02.17 | *A copy of Gallagher Bassett contract and its service requirements, to clarify the level of service that has been contacted and compare that with the level of service received.* | Questions 1  You have requested a copy of the Gallagher Bassett contract. The Office of the Police and Crime Commissioner (OPCC) does not hold the information that you seek, as routinely contracts are not held by the OPCC. The Constabulary’s Legal Department undertake such work on behalf of the OPCC and hold any subsequent contracts.  The information you seek may be held by Cumbria Constabulary, who can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
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| 005-17  06.02.17 | 1. *How many times in 2016 your respective police forces attended "illegal hunts using dogs"?* 2. *How many arrests, charges, cautions and prosecutions were made by your respective police forces? Could this information be sorted into pro hunt and anti-hunt cases please?* 3. *How many complaints were made to your respective police forces alleging assault and intimidation and by whom (pro hunt/anti hunt)?* 4. *How many of the complaints from 3. above resulted in your police officers "refusing" to take the correct and appropriate action?* 5. *What is your official policy on policing "illegal hunts using dogs"?*   You subsequently sent an additional Freedom of Information request at 15:59 hours on 06 February 2017 as follows:  *1. What is the official policy of the PCC on their individual police forces FAILING to police illegal hunts properly and take appropriate action when informed of and presented with evidence of assault and intimidation?*  *2. If the PCC does not hold the information requested in my original email, does it hold ANY information on ANY subject relating to the performance of their individual police forces? If so, could I please have details of the type of information held.*  *3. An answer to question 5 in my original email below please. This is a direct question on PCC policy.* | Question 1 & 2  As a separate organisation the OPCC does not have access to Constabulary IT systems and therefore would not have access to this information.  Questions 3 & 4  The OPCC does not hold this information. Complaints regarding police officers and police staff are dealt with by the Chief Constable and delegated to the Constabulary’s Professional Standards Department.  Question 5  Policing of any event would be an operational policing matter and as such the OPCC does not hold a specific policy.  Question 1  The policing of hunting events is an operational matter and as such the Police and Crime Commissioner has no statutory authority. Any alleged failures by the police would in the first instance be dealt with by the Constabulary’s Professional Standards Department for investigation. It is the responsibility of the Chief Constable to deal with such matters and therefore the OPCC would not hold such information.  Question 2  This question is extremely broad and does not specify the exact information you are requesting. Therefore we do not consider this valid under Section 8(1)(c) of the Act.  Question 3  This question has been answered above at our Question 5 response.  Cumbria Constabulary may hold the information you have requested. They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 006-17  21.02.17 | 1. *The "Transparency" reports for Cumbria Police and Crime Commissioner, please could you provide me with a copy of April 2016 file?* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek. This would normally be available on the OPCC website, however due to technical issues the website is currently unavailable. I have therefore attached copies of the transparency report for April 2016 in both PDF and Excel formats as they would appear on our website. |
| 007-17  22.02.17 | *Women’s Aid Federation of England requests information*  *regarding your commissioned services for survivors of domestic*  *violence and abuse.*  *1. What is the value of your commissioned services, and has this amount increased or decreased since it was last commissioned?*  *2. Which organisation or organisations currently hold the contract for your commissioner services? When are these services due to be recommissioned? Please include dates of  then tender documents will be available.*  *3. When your services were commissioned, was an Equality Impact Assessment carried out? Has your procurement team or legal advisors ensured that your decisions were compliant with both the EU Procurement Directive and the EU Directive on Victim’s Rights?*  *4. How many expressions of interest did you receive and how many final bids did you receive?*  *5. How much did the commissioning process cost you?*  *6. Was the decision to commission your services made as part of a Violence Against Women and Girls (VAWG) strategy?*  *7. Mapping of provision: a. Did you undertake mapping of service provision as part of the commissioning protect for domestic violence and abuse?  b. If yes, please list details of the domestic violence service providers in your local authority that are NOT commissioned by the local authority following categories:*  *(i) services for women experiencing domestic violence and   abuse*  *(ii) services for men experiencing domestic violence and   abuse;*  *(iii) women or men experiencing domestic violence and abuse   (iv) BME women, disabled women, and LGBTQ survivors   experiencing domestic violence and abuse.* | Due to our geographical and rurality issues our Commissioned Services cover all aspect of Domestic Abuse and Gender, we do not commission any gender specific services.  Question 1  The current value of our commissioned services for DV is £927, 430.00.  This is an increase since services were last commissioned  Question 2  Let Go (Impact Housing), Victim Support, Age UK, North Cumbria University Hospitals, Morecambe Bay University Hospital Trust, Women’s Community Matters, Restorative Solutions.  Most services are due to be recommissioned in March 2017.  No dates have yet been determined with regard to tender documents*.*  Question 3  Joint Procurement Regulations  Equality Impact Assessment – Yes at the point of Stakeholder Consultation  Question 4  Variable but on average 2 or 3  Question 5  Commissioning process is handled in house (joint working between OPCC Partnership and Commissioning Team, Legal Services and Procurement Department (Joint Services with Constabulary)  Question 6  No, the services were commissioned prior to the VAWG Strategy.  Question 7   1. Yes at point of Stakeholder Consultation and during development/ research for Victim Needs Assessment 2. (ii) Freedom- West Cumbria Domestic Violence Support |
| 008-17  21.02.17 | *Please could you provide the following information in relation to Photocopiers, Multi-Functional Devices and Desktop Printers:  1. Type of current contract details?  2. Name of companies awarded? 3. What is the length of contract/s and end dates?  4. Number of devices?  5. Estimated annual print/copy volume  6. What is the annual spend?  7. Please provide details on how these were procured. i.e.– By Framework   a. Procurement method that’s used  b. If Framework, please state which one  8. Do you have any print management software? If so, which software?  9. Do they supply you with any scanning software (additional to the software native to the   device)? If so, which software?  10. What Document Management solution/s do you currently use within your organization?  11. Do you have any managed cloud hosting solution? If so which software / provider?  12. Do you have any mobile print software? If so, which software? 13. Who is the person within your organization responsible for the MFD’s and the contract(s),   what is their title, and their contact details?* | Your request for information has now been considered and I can confirm that the OPCC does not hold the information you seek. The OPCC operates on Cumbria Constabulary’s IT system utilizing their printers and as such they may hold the information you have requested.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 009-17  20.03.17 | 1. *I am seeking information in relation to your forces policy to Police Officers and the driving standards required for both Advanced and Standard response drivers who have Monocular Vision.* 2. *The second request is to be informed as to how many officers, if any currently are in employment, suffer from Monocular Vision and what if so what role they currently perform within your force.* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek. Cumbria Constabulary may hold the information you have requested as it undertakes such financial services for the OPCC.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 010-17  20.03.17 | *Please provide this information for serial domestic violence offenders AND serial stalkers. Serial perpetrators are defined as those responsible for domestic violence involving 2 or more victims.   1. Does your police service flag and tag serial domestic violence/abuse offenders? 2. If so, how many serial DV perpetrators were flagged by your force between 2015 and 2016? 3. Does your police service proactively problem solve and target serial domestic violence perpetrators? 4. If so, how many were arrested and charged with an offence between 2015 and 2016?* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek. Cumbria Constabulary may hold the information you have requested.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 011-17 06.04.17 | *Please could you forward records with regard to the numbers of road traffic accidents, categorised into levels of seriousness if possible, which have occurred within the last 15 years on the following routes:-*  *a) A689 between its junction with the A69 at Brampton and junction 44 of the M6 (past Carlisle Airport) b) A69 between its junction with the A689 at Brampton and Junction 43 of the M6 (via Warwick Bridge)* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek. Cumbria Constabulary may hold the information you have requested.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
| 012-17 | *The total amount of money spent by the office of the Police and Crime Commissioner on branding, logos and websites, including money paid to consultants or designers, since the 5th May 2016.* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek and is to be provided to you as follows:  Police and Crime Commissioners have a national statutory requirement to publish information on their website as set out in the Specified Information Order 2011.  Here in Cumbria communicating online is really important to help to reach our communities especially communities in rural areas. We are experiencing a move to people preferring to access their information online only and as the Commissioner is elected to give the people of Cumbria a voice in policing it is essential that this functionality is available for them.  In response to your request I feel it is important to put some context into the reasons for the need for the OPCC to purchase a new website. The OPCC originalwebsite had been functional since 2012 with no additional funding being required. In January 2017 due to extreme technical issues all functionality was lost and it was deemed business critical that a new website was purchased. It was decided at the same time in order to keep costs to a minimum to re-brand and help develop a further understanding of the role of the Police and Crime Commissioner in the future policing of the county.  The new website came into operation in March 2017 and has created a bright, interactive and fresh way to communicate with the public.  The total cost for the new website including a re-brand has been £8,580 with its implementation being on a rolling basis in order to keep costs to a minimum. |
| 013-17  20.04.17 | *1) What Finance system do you use for Finance management?*  *2) What system do you use for Planning and Budgeting?*  *3) Which vendor/System Integrator (SI) implemented your current Finance System?*  *4) Who is your current Finance system support partner?*  *5) When is the contract for the current Finance System expiring?*  *6) Are you planning to renew your current finance System or tender for a new system upon expiry?*  *7) If tender, when are you planning to publish for a tender?*  *8) Which framework do you use for procurement?*  *9) Are you planning to join a Shared Service in the next 1-2 years?*  *10) Are you planning to collaborate/join with another Police Force in the next 1-2 years?* | Your request for information has been considered and I can confirm that the OPCC does hold the information you seek. Cumbria Constabulary may hold the information you have requested as they provide financial services to the OPCC.  They can be contacted as follows:-  Freedom of Information Professional Standards Department Police Headquarters Carleton Hall Penrith  Cumbria CA10 2AU  Or alternatively e-mail: [freedomofinformation@cumbria.police.uk](mailto:freedomofinformation@cumbria.police.uk) |
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