

Office of the Police & Crime Commissioner

REQUEST FOR POLICE & CRIME COMMISSIONER DECISION - (N° 007 / 2018)

TITLE: Multi Agency Crisis Assessment Service (MACAS)

Executive Summary: (Précis not more than 100 words)

The MACAS project was developed in response to actions arising from the crisis concordat plan in Cumbria in direct response to the increasing urgent care needs identified in our criminal justice, health and social care system. This was supported through a successful bid to the Police Innovation Fund (PIF) to develop a proof of concept to test models including:

- Single Point of Access (SPA Line)
- Crisis Assessment Beds (72 hour pathway)
- 3rd Sector Crisis Support – ‘The Lighthouse’

The project is coming to a conclusion (March 2018) and following discussions between system commissioners it was agreed pending funding agreements from partners, to continue to support the SPA and The Lighthouse elements of the concept.

Recommendation:

The Commissioner is asked to:

- Provide a financial commitment of £168,000 per year for 2 years (£336,000 total) covering 2018/19 and 2019/20) to support the continuation of the SPA line as part of the service. This is being supplemented by £519,282 (£1,038,564) investment by commissioners from the project partners for 2 years in relation to the SPA and a further 1 year in relation to the lighthouse.

This is being supplemented to as follows:

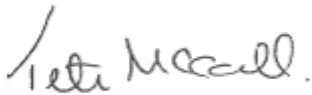
- Morecambe Bay CCG have been approached for the ongoing resourcing of the Single Point of Access for a further 2 years from 31st March 2018 (2018/19 and 2019/20), £120,000 per year. This will provide a total funding package of £460,000 per year for the SPA including the contribution of £168,000 per year from the office of the Police and Crime Commissioner and up to a maximum of £175,000 per year from North Cumbria CCG.
- North Cumbria CCG intends to contribute to the ongoing resourcing of the Single Point of Access for a further 2 years from 31st March 2018 (2018/19 and 2019/20)
- North Cumbria CCG intends to contribute to the ongoing resourcing of the Lighthouse 3rd sector community hub in Carlisle up to a maximum of £200,000 for a further one year period from 31st March 2018 (2018/19).

Police & Crime Commissioner

I confirm that I have considered whether or not I have any personal or prejudicial in this matter and take the proposed decision in compliance with the Code of Conduct for Cumbria Police & Crime Commissioner. Any such interests are recorded below.

I hereby approve/~~do not approve~~ the recommendation(s) above

Police & Crime Commissioner / ~~Chief Executive~~ (delete as appropriate)



Signature:

Date: 21st February 2018

PART 1 – NON CONFIDENTIAL FACTS AND ADVICE TO THE PCC

1. Introduction & Background

The MACAS project aimed to provide a focus on which to build responsive urgent care in our communities and enabled partners to work in a joined up way to provide the right service to people in mental health crisis. Principally providing services in the right place, at the right time and sharing and resolving issues quickly and effectively.

MACAS received Police funding through the Police Innovation Fund for an initial 2 year period to create a proof of concept project and to explore the sustainability of service delivery and funding with a potential 3 year commitment to continue through the Police Innovation Fund (PIF) at the time. Due to changes in the PIF, now becoming the Police Transformation Fund (PTF) and the focus shifting towards technological innovations to create more efficient systems and cross constabulary working with emergency services, this future funding option has been removed mid-way through the project. The innovations which have developed and are now embedding through each partner agency are at risk of stalling or at worst reverting back to pre-project status if funding is not found for 2018 onwards.

Therefore for MACAS to continue the funding stream needs to be identified within our system. For each partner there will be an impact of removing MACAS and this includes loss of short term crisis beds to the healthcare system, increasing the amount of police time spent managing S136 incidents whilst waiting for a bed and increasing pressure on all services who can be restricted in ability to respond to other needs when supporting a person in crisis on a S136 which historically takes a lot of time to undertake.

One of the main aims of the concept was to reduce the amount of police time directed towards people requiring crisis support but also to explore other benefits relating to the bed base resource and understand the impact a short stay crisis service could provide. The model to deliver MACAS was originally intended to be an admission avoidance service within a unit in ED in Carlisle however due to estate difficulties this wasn't possible and the MACAS was situated within CPFT beds at Hadrian Unit Carlisle. This meant that Hadrian unit had to undergo some estate changes and beds were reduced in the system to enable MACAS to develop. However as the physical change occurred so too did the focus on impact which initially was focused on police efficiency which reflected the police funding. As MACAS opened it was appropriate to define benefits to the wider system and seek to encompass health and social care benefit in addition to those of the police.

The MACAS proof of concept project is due to end on March 2018 and this business case is requesting that the system leaders in North Cumbria STP and the Mental Health steering group consider an appropriate route to provide sustainable funding to enable the service to continue and benefits to be realised across the system. For the SPA element of the pathway Morecambe Bay will be required to review and consider for commissioning in 2018.

Benefits realised include:

- a reduction in police time spent with a person when requiring a section 136 intervention
- improved communication and partnership working across all crisis services from a central focus on the crisis unit
- people spend less time in a crisis bed and are placed into follow-up care more effectively
- a cultural shift in which all organisations, sectors and communities in Cumbria recognise mental wellbeing and improving mental health as being everyone's business

As the service developed we were also able to identify other transformation opportunities and the bed base enabled the development of a full mental health crisis pathway, and some of these are described below:

- Reduce opportunity for ‘hand offs’ from providers and work in a collaborative way around the need of the patient and not individual service
- Ensure that people who develop mental health needs that require more support receive the help they need as quickly as possible to reduce the impact their mental distress has on their day to day lives, their families, friends and community.
- Create a fundamental shift in focus and resources from diagnosis and treatment to prevention, wellbeing and early intervention

The recommendation for consideration following meeting of commissioners is to commission the continuation of 2 elements of the MACAS model. This includes the continuation of the SPA Line and The Lighthouse service initially for 2 years funded from commissioners and contribution of £168,000 per year from the Office of the Police and Crime commissioner for Cumbria. This will be supplemented by £522,000 per year investment from the remaining system partners.

This model sets out positive progression to supporting the most vulnerable in our society and providing professionals who encounter these people on a daily basis the tools, support and information they need when they need it. This will enable the delivery of an effective service to ensure the person who needs services can access the right service, in the right place and at the right time. This is also working towards integrating health and social care services in mental health and dovetails with plans set out as part of the ICC mental health offer.

2. Issues for Consideration

3. Implications

(List and include views of all those consulted, whether they agree or disagree and why)

- 3.1. Financial – Due to changes in potential funding streams for the project, partners across the system have discussed potential options and contingencies to enable the service to continue or implement exit strategies. The service was at risk due to the limited nature of the funding and exit strategies are being prepared to conclude services in March 2018.
- 3.2. Legal – There are elements of the concept which are now statute and a requirement for systems to provide, mainly the provision of a point of contact for Police officers to access professional health advice. This is currently being provided through the SPA.
- 3.3. Risk – There is system risk as parts or all of the MACAS may not continue. This would result in returning to previous state prior to the proof of concept. This will remain as a risk until all agreements are in place and confirmation that elements of the service are to continue.
- 3.4. HR / Equality N/A
- 3.5. I.T. – N/A
- 3.6. Procurement - N/A

3.7. Victims:

4. Backgrounds / supporting papers

(List any relevant business case, EIA, PID, Media Strategy and append to this form; list persons consulted during the preparation of the report)



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<p>Public Access to Information</p> <p>Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the PCC website within 3 working days of approval. Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form. Deferment is only applicable where release before that date would not compromise the implementation of the decision being approved.</p>
<p>Is the publication of this form to be deferred? YES / NO</p> <p>If yes, for what reason:</p> <p>Until what date (if known):</p>
<p>Is there a Part 2 form - YES / NO</p> <p>(If Yes, please ensure Part 2 form is completed prior to submission)</p>

ORIGINATING OFFICER DECLARATION:

<p>I confirm that this report has been considered by the Chief Officer Group and that relevant financial, legal and equalities advice has been taken into account in the preparation of this report.</p> <p>Signed: Date:</p>

OFFICER APPROVAL

<p>Chief Executive / Deputy Chief Executive (delete as appropriate)</p> <p>I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner / Chief Executive (delete as appropriate).</p> <p>Signature: Vivian Stafford Date: 21/02/2018</p>

Media Strategy

The decision taken by the Police & Crime Commissioner may require a press announcement or media strategy.

Will a press release be required following the decision being considered? YES / NO

If yes, has a media strategy been formulated? YES / NO

Is the media strategy attached? YES / NO

What is the proposed date of the press release: