



ANNUAL REPORT

2018 - 2019

MAKING
CUMBRIA
EVEN SAFER



Peter McCall

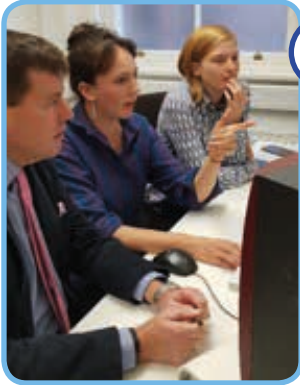
POLICE & CRIME
COMMISSIONER

www.cumbria-pcc.gov.uk



Peter McCall
POLICE & CRIME
COMMISSIONER

HELPING TO FIGHT CRIME IN YOUR COMMUNITY



SIGNAL MEDIA

The Signal Media project provided a forum for young people to talk about diversity in a positive and open way whilst reflecting on what it means to be different and the underlying causes of hate crime. This project worked with both victims and potential perpetrators of crime, creating conversations, debate and exploration about hate crimes, individual differences, plus tolerance. At the same time Signal Media provided opportunities to gain social and vocational skills in a unique and appealing way, a chance to gain digital media, film and ICT skills in a style that conventional learning does not. Through making film content, victims of crime felt empowered and able to communicate their thoughts and beliefs to the wider community.

CARLISLE STREET PASTORS

Carlisle Street Pastors and their calming influence have played a crucial role in helping to reduce crime and disorder in Carlisle city centre on Saturday nights. Apart from looking out for the welfare of those who may be at risk of harm, the Street Pastors also keep an eye out for potentially violent or dangerous situations and are able to alert the police to such incidents. They have made a real difference and these amazing group of volunteers are prepared to be on the streets, looking out for others and keeping them safe all year round, especially those who would otherwise be very vulnerable.



BRATHAY

Brathay Trust 'Be SAVY' (Be Safe and Value Yourself) has enabled young people who are identified as being vulnerable to child sexual exploitation (CSE) to undertake a group programme which builds their self-confidence, develops an understanding of what makes healthy relationships, how to identify grooming, as well as giving them healthy coping strategies.

Many people perceive wrongly, that because Cumbria has a low crime rate CSE does not happen here. CSE can happen to any child, anywhere, which is why it is so important that people are aware of the issue. We owe it to our youngsters to ensure they are better equipped to recognise and deal with CSE and how to get help.

SEATON U13 FOOTBALL STRIP

Seaton Under 13 football team has provided a disciplined environment for young people to improve their fitness, attitudes to other team members, as well as the opposition and develop their respect for authority when put under pressure. The team strip and equipment has enabled new members, regardless of their background or socio-economic position, to instantly feel part of the squad, be fully kitted out, be a member of the club and everything it stands for. The team meets regularly on evenings, weekends and during school holidays, channelling their energies into fulfilling and worthwhile activity.



FOREWORD

by Peter McCall

“This is my third annual report and it highlights the progress on delivering my Police and Crime Plan during **2018/2019**”



There is no doubt that the challenges facing our police service are far greater than I ever imagined when I was first elected to the role. This has made me

even more committed to being a strong voice for the people of Cumbria and for Cumbria Constabulary. Resource or being blunt, cash, is always going to be a challenge and I see it as my job to lobby hard for the government to do the right thing for our police service.

I often talk about ‘we not they’ and here in Cumbria, we are incredibly fortunate. There is true community spirit which makes a significant difference to help fight crime and tackle the issues that matter most to you. I have seen this in practical evidence around the county. This helps the force immensely, they cannot do the job without this and I am grateful to the public for this continued support.

Cumbria Constabulary has recently been recognised by Her Majesty’s Inspectorate of Constabulary and Fire (HMICFRS) as being ‘Good’ right across the board (one of only eleven forces across the country to be so well graded). In crime recording, Cumbria received an impressive standard of ‘Outstanding’ (only one other force achieved). However, our job is not to be complacent but to continue to improve and keep our county as one of the safest places to live.

Reported crime in the UK and Cumbria is increasing and there are a number of reasons why this is happening. Not only has Cumbria Constabulary made improvements in the way that it records crime, victims now have more confidence to come forward and report. I really welcome this, as it supports the hard work undertaken by the Constabulary and my Office in giving victims the assurance that they will be listened to and, where there is a crime, it will be investigated. There has also been some actual increase in crime reporting as a result of greater proactive work around drugs and theft. This has been evident through Operation Horizon in Barrow, where organised criminals exploited ‘county lines’ to supply drugs from outside Cumbria. It is important to note that although there has been an increase in reported crime this year, I am assured by the Chief Constable that the level of crime in the county hasn’t increased but we are better at recording and getting an accurate perspective of what is actually happening. Cumbria is still a very safe place.

This year Police and Crime Commissioners were given the opportunity to increase the policing element of the council tax by an unprecedented amount of £24 a month for a band D property (just over 10%). It was a very reluctant decision to propose any increase in the police precept and of course, I would prefer not to have to raise the precept at all; but I have to be realistic and honest, I will not side step these difficult issues. The reality is that if we want to retain our police officer numbers and indeed increase them to meet the rising demand on services, we have to be prepared to pay a bit more. The Chief Constable was very clear that the additional resources are essential to tackle some of the ‘unseen’ policing that needs to take place in the county keeping us all safe.

Policing is very much more than ‘Bobbies on the Beat’.

There are some very real threats for example: from cyber-crime, child sexual exploitation, domestic violence, serious and organised crime groups running drugs into the county, which if not dealt with, will affect us all. Most of us in Cumbria will not see or experience these serious crimes. For example, county lines is happening in Cumbria, as mentioned earlier, and recently we have had reports of child sexual abuse, online grooming and stabbing incidents within our communities. I am determined we must contain and deal with serious crime, otherwise more of us will be affected.

Cumbria is one of the few counties in the country where officer numbers are increasing so that we can keep our county as one of the safest places to live and work. As Police and Crime Commissioner, I am committed to keeping it that way. For most people in Cumbria, the increase in council tax amounts to an extra 36 pence per week. More than 70% of those who responded to the consultation on the council tax precept, feel that this increase is a price worth paying to maintain our security and safety across the county, especially for those who are vulnerable. Whilst I know that none of us want to pay more council tax, virtually every member of the public I speak to tells me they want to have more Police Officers. Today as I write this, I find myself reading yet another article in the local papers with a call for more police. I am sure we all understand that an increase in Police Officer numbers does not come for free. If we do not maintain our force and keep systems up to date (much like the maintenance on a car or house) it will be unable to run efficiently.

But to give you the facts, when I came into the job in 2016 Cumbria had 1120 Police Officers, last year we increased the establishment to 1145 with the additional 25 officers (who were in place and part of the Proactive Neighbourhood Policing Teams by July 2018). This year our numbers will increase again to 1165. I said from the very start, that I would not make empty promises. I pledged that the additional funds would generate extra officers and this has been delivered. I wish I could deliver even more but I know there is only so much local tax payers can be expected to pay. In the meantime, I will continue to make the case very strongly to government for a better deal for Cumbria from central government funds.

Here in Cumbria we are continuing to drive improvements for victims. My Office has designed a Victim’s Quality Assessment Framework which is working well locally and across partner agencies.

Finally, my sincere thanks go to every officer, member of staff and all our volunteers for their continued commitment and hard work. Together, working hand in hand with the public and partners, we can tackle crime, anti-social behavior and continue to make Cumbria even safer.

Peter McCall
Police and Crime Commissioner for Cumbria

FURTHER INFORMATION. You can find much more information about how I am carrying out my role on my website www.cumbria-pcc.gov.uk or you can also contact my office on **01768 217734** or email commissioner@cumbria-pcc.gov.uk

THE YEAR IN NUMBERS



£113,000 DISTRIBUTED IN GRANTS THROUGH PCC GRANTS SCHEME



£578,700 DISTRIBUTED THROUGH MINISTRY OF JUSTICE FUNDING FOR VICTIM SUPPORT SERVICES IN CUMBRIA



51 FREEDOM OF INFORMATION REQUESTS



512 QUALITY SERVICE POLICE ISSUES (QSPIS) AN INCREASE OF 80.92% FROM 2017/2018



4 POLICE AND CRIME PANEL MEETINGS



2,161 RESPONSES TO THE PUBLIC CONSULTATION ON THE COUNCIL TAX PRECEPT




70% OF PEOPLE IN FAVOUR OF INCREASING THE POLICING PRECEPT



140 PUBLIC MEETINGS AND EVENTS ATTENDED




POLICE AND CRIME PLAN OBJECTIVES


1  YOUR PRIORITIES FOR CUMBRIA


2  A VISIBLE AND EFFECTIVE POLICE PRESENCE

3  TACKLE CRIME AND ANTI-SOCIAL BEHAVIOUR

4  ENSURE OFFENDERS FACE A CONSEQUENCE FOR THEIR CRIME

5  ALWAYS PUT VICTIMS FIRST

6  FOCUS OUR POLICE ON ONLINE AND SEXUAL CRIME

7  SPEND YOUR MONEY WISELY

8  SUPPORTING YOUNG PEOPLE

1



YOUR PRIORITIES FOR CUMBRIA

WE ASKED YOU SAID, WE DID.



Working with the local community, the Police and partner agencies to:

- Get feedback from members of the public across the county to understand what they think the Police's priorities should be;
- Support and enable community groups to prevent and tackle crime and disorder in their area.

AND WHAT HAVE I DONE ABOUT THE THINGS YOU HAVE TOLD ME?

The table below summarises what action or activity has taken place in response to what the public have had to say, and what outcomes have been achieved.

YOU SAID...	WHAT WE DID...
<p>What you would be willing to pay for through the police precept.</p>	<p>In January 2018 the public were consulted on how much they would be prepared to pay for policing services in the county.</p> <p>70% of those who took part in the survey (2161) said they were in favour of the proposal to increase council tax precept. This was subsequently ratified by the Police and Crime Panel on 21 January 2018, and the budget was agreed at the Commissioner's Public Accountability Conference on 14 February 2018.</p>
<p>You have concerns about police resources, visibility, level of service.</p>	<p>This area of concern is raised the most by members of the public. I have responded by investment of 25 extra police officers made in 2018/2019 and will further increase resources with an additional 20 in 2019/2020.</p>
<p>You have concerns about car parking, anti-social driving, speeding.</p>	<p>In response to what local residents raised as one of their main concerns, in December 2018 I launched a year-long campaign to help keep Cumbria's roads safer. Some of the themes covered throughout the year include; No Mobile When Mobile, Dangers of Drug/ Drink Driving and Speeding.</p> <p>I have been working with partners such as Crimestoppers, Blue Light Services and local Community Speed Watch volunteers to raise awareness of these potential dangers.</p>

YOU SAID...

You have concerns around the performance of the non-emergency 101 service

WHAT WE DID...

In terms of concerns over the quality and level of service when members of the public have had contact with Cumbria Constabulary, members of the independent Ethics and Integrity Panel sat with officers and staff within the command and control room listening to 'live' and pre-recorded calls. In conclusion the level of service identified overall is 'good'.

The Constabulary publishes weekly updates on the time taken to answer 101 and 999 calls which members of the public can access. This has improved because of additional officers being placed in the control room for dedicated lines, changes in shift patterns and an increase of officers at busy times.

The situation is improving and 999 emergency calls are being answered within 6 seconds (on average) and non-emergency calls are being answered within 4 minutes 51 seconds (on average). It must be said that at peak times, or when there are unusual events such as floods, call times are affected.

You have concerns about anti-social behaviour in your communities.

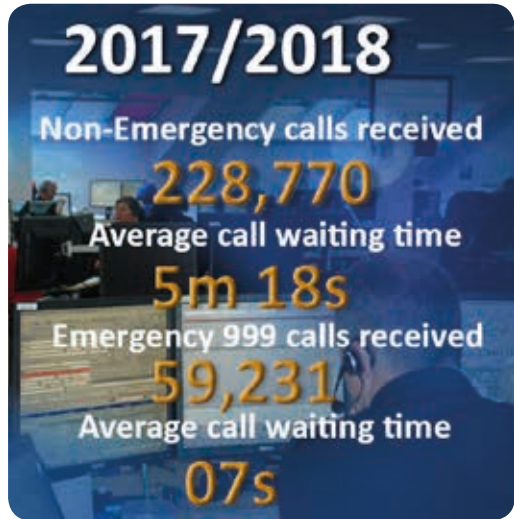
The additional 25 officers located within the Local Focus Hubs and the Neighbourhood Policing Teams have enabled a greater pro-active resource in dealing with local issues, such as anti-social behaviour.

Another approach has been for me to promote my vision of 'we not they', and empower local communities to find solutions themselves. To this end we have funded numerous projects through the Community and Property Funds to help prevent anti-social behaviour, more of which you can read about in this Annual Report.





YOUR PRIORITIES FOR CUMBRIA



"I CONTINUE TO BE IMPRESSED WITH THE DEDICATION AND DRIVE OF THE PEOPLE WHO WANT TO CHAMPION THEIR CAUSES AND PROJECTS."

PETER MCCALL
POLICE AND CRIME COMMISSIONER
FOR CUMBRIA

SUPPORTING COMMUNITIES: MAKING A REAL DIFFERENCE

Again this year we have provided funding of over £133,000 for various projects from my Community Fund and Property Fund. Some examples of these projects include: Carlisle Retailers Against Crime, Signal Film & Media, Resource Creatives Enterprise and Women's Community Matters.

VISIT:

A full list of the funds available and what grants have been awarded can be found on my website at: <https://cumbria-pcc.gov.uk/what-we-do/funding/successful-applicantsgrant-agreements/>

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A VISIBLE AND EFFECTIVE POLICE PRESENCE



Working with the local community, the Police and partner agencies to:

- Look at how we provide visible uniformed policing in our communities;
- Make sure the Police are engaged in our local communities to understand local issues;
- Make sure the Police understand and are tackling the types of crimes which are affecting people today;
- Collaborate with other forces and agencies in specialist areas;
- Make improvements in the areas which recent inspections of the Police found could be done better;
- Make sure the Police are ready to deal with threats which develop in or affect a wider area than Cumbria, including civil emergencies/natural disasters, terrorism, cyber-attacks, organised crime and public order.

"A SIGNIFICANT PART OF MY STATUTORY ROLE IS TO OVERSEE THE PERFORMANCE OF CUMBRIA CONSTABULARY, AND HOLDING THE CHIEF CONSTABLE TO ACCOUNT FOR THE DELIVERY OF EFFECTIVE POLICING IN THE COUNTY ON BEHALF OF THE PUBLIC.

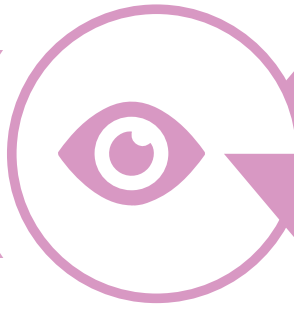
I HAVE DEMONSTRATED THIS OVER THE LAST YEAR, IN A NUMBER OF WAYS."

PETER MCCALL
POLICE AND CRIME COMMISSIONER FOR CUMBRIA

LOOK AT HOW WE PROVIDE VISIBLE UNIFORMED POLICING IN OUR COMMUNITIES.

With support from the public, we were able to recruit an additional 25 police officers during 2018/2019 to deliver targeted proactive policing, dealing robustly with crime and to help increase police visibility across the county. The new recruits are now deployed within the Neighbourhood Policing Teams and this goes hand-in-hand with the launch of the six district based Local Focus Hubs. These central hubs bring together partner agencies who work jointly to effectively support and prioritise the needs of local communities. Local Facebook focus groups have been created and allow the public to liaise directly with the police and other agencies.

In addition to this, further support from the public through an increase in council tax, enabled me to secure additional investment of 20 extra officers. This enhance the force's capability to deal with online and digital crime, including child sexual exploitation.



A VISIBLE AND EFFECTIVE POLICE PRESENCE

UNDERSTANDING LOCAL ISSUES

Both the Constabulary and I have provided many opportunities for members of the public to express their opinions about policing in their area. For example engagement events such as surgeries, drop-in sessions, police desks and Pub Watch schemes, where people have discussed issues that are important to them and understand how they can make a positive contribution to keeping our communities safe. The use of social media and technology is also helping the force to maximise visibility and engagement.

As predicted at the end of 2018/2019, Cumbria saw an increase of 29% in recorded crime when compared to the previous year. Although this figure may initially raise concerns, it is important to understand the background to this larger than normal rise. Reported crime has increased across the UK as well as in Cumbria. The increase is mainly due to changes in the way that crime is now recorded and the HMICFRS have recently graded Cumbria Constabulary as Outstanding for crime recording, with only one other force in the country achieving such standard. In practical terms this means that crime is being reported and classified correctly meaning that victims are receiving the correct policing response and support. I am also assured by the Chief Constable that Cumbria is still as safe as it was twelve months ago.

It is incredibly important to ensure that the right response from the police is provided to all victims, and it is encouraging that more victims now have the confidence to report.

The 'Outstanding' grade from the experts who inspect every force in the country confirms that we, in Cumbria are very well served by our police officers and staff, and I am also assured by the Chief Constable that Cumbria is still as safe as it was twelve months ago.

These are areas that we have all worked incredibly hard to give victims the confidence to come forward and report, and I take from this that the message is being heard by victims and vulnerable people.

MAKE SURE THE POLICE ARE READY TO DEAL WITH THREATS SUCH AS NATURAL DISASTERS, TERRORISM AND PUBLIC ORDER

The police remain a key multi agency partner and responder to natural disasters within the county, for example severe weather. I receive reassurance around these events through weekly one -to-ones with the Chief Constable and regular Public Accountability Conferences. The Chief Constable has assured me that we are meeting the national Strategic Policing Requirement and when required provide mutual aid across the policing family between different counties.





Data to December 18

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TACKLE CRIME AND ANTI-SOCIAL BEHAVIOUR

Working with the local community, the Police and partner agencies to:

- Tackle domestic abuse early on to stop people suffering;
- Address hate crime and make it clear it will not be tolerated;
- Address crime which affects people in rural parts of the county;
- Be proactive in tackling anti-social behaviour;
- Make it easy and effective to report crime and anti-social behaviour;
- Tackle alcohol and substance misuse, including new psychoactive substances;
- Focus on serious and organised crime;
- Target speeding and dangerous driving;
- Protect the vulnerable and elderly from crime, such as online crime.

TACKLE DOMESTIC ABUSE EARLY ON TO STOP PEOPLE SUFFERING

We fund a number of projects specifically to address domestic abuse such as Turning the Spotlight, Operation Encompass, Step-Up, Petals Programme – Women’s Community Matters, an Integrated Independent Domestic and Sexual Abuse Crisis Support Service, and Feel The Hate.

Victim Support is commissioned to provide the **Turning the Spotlight** programme which works with perpetrators, victims and their families, using restorative principles to help service users better understand and maintain healthy relationships, reducing incidents of domestic abuse. It is a ground-breaking initiative developed in Cumbria in 2015, and is accessible county-wide, either by self-referral or through referral from partners (such as Children’s Social Services) or the police. During January 2018 to December 2018, the project supported 85 perpetrators of domestic abuse and 68 victims. Children or young people were involved in 86% of cases.



ADDRESS HATE CRIME AND MAKE IT CLEAR IT WILL NOT BE TOLERATED

More than 6,000 secondary school students are now more aware of coercive control and domestic abuse in teenage intimate relationships, having attended a **Tough Love** school performance during November and December 2018.

Raising awareness of hate incidents and crime, plus giving both victims and witnesses the confidence to come forward and receive the support they need is important to me. Through my commissioning budget, we have funded Alter Ego to deliver **'Feel the Hate'**, a bespoke Cumbrian educational theatre production delivered in secondary schools aimed at raising awareness of hate crime, its impact and where to go for help and advice. The play was delivered in 50 schools across Cumbria during September and October 2018. Feedback from schools has shown that young people now feel better informed about hate crime and that some schools are continuing to raise awareness in their lessons:

"The production was excellent and I have nothing but praise for the actors. Their enthusiasm and engagement with the students was great and provoked some good discussion, which several of the schools have taken forward into lessons."

In 2018, we commissioned **Signal Film and Media** to deliver a project aimed at raising awareness and addressing hate crime towards young people in Cumbria. The project uses the unique power of film and media to engage and educate both victims and potential offenders about what it means to be different and the underlying causes of hate crime. The project offered young people aged between 14 and 19 years old the opportunity to attend a series of workshops where they explored their values, identity and gender using creative film and media within a safe and supported forum. This gave the participants a voice, strengthened their sense of self and increased their confidence.

The types of abuse(s) the perpetrator had committed when referred to the programme were as follows: 65% physical; 3% sexual; 65% coercive and controlling behaviour and 50% harassment and stalking. Following support from the project the number of clients perpetrating each type of abuse substantially reduced and the number of service users perpetrating at least one type of high severity abuse decreased. Also, the reported level of risk to service users changed significantly. One service user described how the programme has made them think differently about their relationship:

"Made me realise that my relationship wasn't as healthy as I may have thought it was originally."

We recently funded the specialist project **Operation Encompass**, following the successful pilot scheme in 2017. Operation Encompass is designed to provide early reporting to schools of any domestic abuse incidents that occurs outside of school hours and might have an impact on a child attending the school the following day. It is a partnership between the Constabulary, Cumbria County Council, the local Children's Safeguarding Hub and schools. This project is providing early, efficient trauma-informed support to children of domestic abuse across the county.





TACKLE CRIME AND ANTI-SOCIAL BEHAVIOUR



ADDRESS CRIME WHICH AFFECTS PEOPLE IN RURAL PARTS OF THE COUNTY

We have promoted the national **Rural Reporting Line** to encourage victims to come forward and report rural crime. Building on the success of last year's launch 'Country Watch West', there are now similar schemes in other areas of the county. In November 2018 I joined the local police and the NFU to launch 'Country Watch South Lakes and Dales' and Rural Reporting Line. This scheme encourages reporting amongst the farming community and helps to increase the number of intelligence reports submitted to the police.

I have seen first-hand **Operation Checkpoint**, the multi-agency response to crime across our neighbouring forces. Rural crime is not only about sheep worrying, farm machinery theft and deer poaching, it is any crime or anti-social behaviour experienced by people living in sparsely populated areas. This is why I am so keen to extend visible Neighbourhood Policing right across the county – in both urban and rural areas.

BE PROACTIVE IN TACKLING ANTI-SOCIAL BEHAVIOUR

I am encouraged by the latest statistics that show that the number of antisocial behaviour incidents has fallen by 19.4% and youth antisocial behaviour by 31%.

However, this does not mean that we can become complacent. We will continue to invest in a number of schemes through the Property Fund and Community Fund which help to provide diversionary, positive and healthy activities for young people. In 2018 some of these included:

- **Aspatia Hornets** to purchase new training equipment and train a number of new coaches to support their ever expanding junior section.
- **Egremont Youth Partnership** to purchase material, shrubs and other horticultural items for their Youth Club to enable the renovation of an overgrown unused back yard area to be utilised as an outside learning zone with a sensory garden.
- **Botcherby Community Association** to deliver Summer Splash activity sessions over the school holidays.
- **Furness Catholic Amateur Boxing Club** to purchase additional equipment for the local boxing club junior section, as more than 30 young adults attend the club each week and attendance numbers are still increasing.

TACKLE ALCOHOL AND SUBSTANCE MISUSE, INCLUDING NEW PSYCHOACTIVE SUBSTANCES

The Hub at Egerton Court in Barrow, has been working with the police and other agencies, providing direct support right at the heart of where it is needed most, with many of the residents experiencing problems such as substance misuse, mental health issues, housing instability and material poverty. This project has helped to strengthen well-being and community cohesion in the area, and is having real impact.

We have also continued to support The Carlisle Street Pastors who help to keep young people safe during nights out in the city centre. The Street Pastors support vulnerable people experiencing the effects of excessive drinking, help night time revellers and support bar/door staff, the police and paramedics. A similar service is now running with Street Angels.

In the South of the county young people aged 16 and 17 years old attended a new psychoactive substance workshop delivered by Youth Engagement Services (South Lakeland CIC). This provided a better understanding of the consequences of buying/taking drugs, the different types of drugs available, and how to manage a situation if a friend or peer is in trouble. Feedback included:

“The session really made me think about the things we do as teenagers and how this can affect us later in life, I didn’t realise you could get in trouble for giving your mates drugs and I hadn’t really thought about where the drugs could have come from and the chance that they could be harmful.”

“FINANCIAL SUPPORT FROM OUR PARTNERS AND THE POLICE & CRIME COMMISSIONER HAS HELPED US BUILD EVEN STRONGER WORKING RELATIONS. IT MEANS FUNDS ARE DIRECTED TO THE PLACES WITH THE GREATEST NEED AND HAVE THE BIGGEST IMPACT.

THE LOCAL FOCUS HUB AT BARROW AND THE WORK FROM THE WELL IN EGERTON COURT PROJECT HAS BEEN AT THE CENTRE OF THIS APPROACH, MAKING COMMUNITIES SAFER AND THEREBY REDUCING DEMAND FOR ALL FOR THE LONG TERM.”

JIM BAILEY
COMMUNITY INSPECTOR



FOCUS ON SERIOUS AND ORGANISED CRIME

I am assured that the force are taking a very proactive stance regarding serious and organised crime and are making good progress.

I was involved in a large scale operation targeting County Lines drug supply activity in Barrow, called **Operation Horizon**. This operation was ten months in the planning following 12 drug deaths in Barrow from December 2017 and resulted in multiple arrests and the seizure of thousands of pounds in cash and quantities of heroin and crack cocaine. As of March 2019 there have been more than 30 arrests as a result of this operation and due to the Criminal Justice Law, as the investigation is still on-going, we are unable to provide further details at this time.

TARGET SPEEDING AND DANGEROUS DRIVING

In December 2018, the Chief Constable and I launched a year-long campaign to help keep Cumbria’s roads safer, in response to what local residents reported as one of their main concerns within their community. Throughout the campaign, I have been working with partners and local communities to highlight the many aspects of safer driving, focusing on a different theme each month. In December, we focused on the dangers of driving whilst under the influence of drugs and drink, as the temptation to drive whilst over the limit can increase during this festive period.

In partnership with Crimestoppers we ran a campaign encouraging the public to speak up about regular drink driving, using real life examples taken from information the charity has received at their UK Contact Centre. For example, a work colleague regularly driving home drunk after going to the pub from work and a mum still drunk on the morning school run. Crimestoppers received a record number of reports on drink driving during December and also had an increase in the number of reports regarding disqualified/uninsured drivers and other motoring offences.

4



ENSURE OFFENDERS FACE A CONSEQUENCE FOR THEIR CRIME

Working with the local community, the Police and partner agencies to:

- Manage offenders in the community after release from prison or a court sentence;
- Give victims the chance to meet with or write to the person who committed the crime so they can explain the impact it has had (Restorative Justice);
- Make sure the Police give victims the opportunity to say how an offender should make amends for lower level crime (Community Remedy).



MANAGE OFFENDERS IN THE COMMUNITY AFTER RELEASE FROM PRISON OR A COURT SENTENCE.

I have been kept fully and regularly briefed by the Constabulary on how offenders are managed in the community through my Public Accountability Conferences. I am reassured through this process that the Constabulary is effectively managing offenders, including prolific offenders and those that pose a significant risk.

The OPCC staff have also attended the Constabulary's monthly Tasking & Coordination meetings which has provided further assurance as to how the Constabulary is managing offenders and working with partners to ensure Cumbria remains a safe county.



GIVE VICTIMS THE CHANCE TO MEET WITH OR WRITE TO THE PERSON WHO COMMITTED THE CRIME SO THEY CAN EXPLAIN THE IMPACT IT HAS HAD (RESTORATIVE JUSTICE)

We have continued to fund **Remedi**, a not-for-profit company to provide restorative justice services across Cumbria. Restorative Justice gives victims the opportunity to safely meet with or communicate via other means, with the person who committed the crime against them, so they can explain the impact it has had upon them and others close to them. They have been able to ask questions and gain answers which provided them with greater feelings of closure and enabled them to better cope and recover from the incident. Going through the restorative justice process has also been proven to have more impact on some offenders than simply having a prison sentence or other court punishment.

Between April 2018 and the end of March 2019, Remedi facilitated 61 indirect victim and offender forms of communication (such as the exchange of letters) and 24 direct interventions (face-to-face meetings).



MAKE SURE THE POLICE GIVE VICTIMS THE OPPORTUNITY TO SAY HOW AN OFFENDER SHOULD MAKE AMENDS FOR LOWER LEVEL CRIME (COMMUNITY REMEDY)

The **Out of Court Scrutiny Panel** has provided me with visibility of how the Constabulary is administering out of court disposals. The panel chaired by the OPCC, is made up of representatives from across the criminal justice system and victim support services who meet three times a year. It has provided transparency and accountability in how the Constabulary uses out of court disposals, with particular focus on the delivery of appropriate and proportionate justice.

In 2018, the panel reviewed 92 cases across the three meetings. Overall findings indicated that officers are showing a high degree of professionalism when investigating crimes and considering the appropriate disposal to the severity of offending and type of offence, and taking into account the views of the victim when deciding to exercise an out of court disposal. Specific vulnerable groups such as Looked After Children and people with mental health issues, featured in a number of cases. It was clear that officers had considered the most appropriate and effective outcome when reaching a decision. The panel also found that there was a high level of decision making rationale in cases involving young people.

In some cases presented to the panel, members raised concerns with how the outcome was recorded or disagreed with the outcome entirely. However, in all cases where issues were raised, guidance and advice was given to the officer and decision maker, which then contributed to training and improvements in the Constabulary's policies.



5



ALWAYS PUT VICIMS FIRST



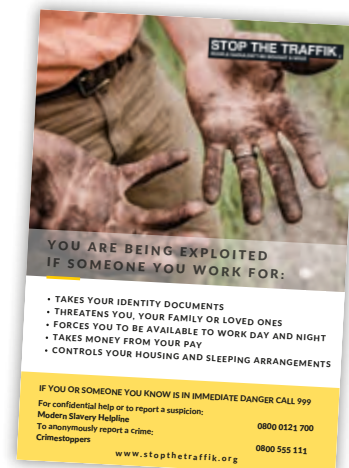
Working with the local community, the Police and partner agencies to:

- Support and give funds, where possible, to organisations offering help and support services to victims of crime, including enhanced services for more serious crimes and vulnerable victims;
- Listen to and stand up for the rights of victims;
- Make sure that agencies who work with victims of crime meet national standards (the national Code of Practice for Victims of Crime);
- Make it quicker and easier to get people who are having a mental health crisis to be taken to a place of safety and a suitable service so they get help quickly and police officers do not have to spend as much time doing this.

SUPPORT AND GIVE FUNDS, WHERE POSSIBLE, TO ORGANISATIONS OFFERING HELP AND SUPPORT SERVICES TO VICTIMS OF CRIME, INCLUDING ENHANCED SERVICES FOR MORE SERIOUS CRIMES AND VULNERABLE VICTIMS

We have worked with funding partners Cumbria County Council, the Constabulary, NHS England, Local District Councils and other agencies to develop the support available for people who have been affected by crime and abuse. We have brought together a number of services, previously commissioned separately, to create a 'gateway' through which people can access emotional, practical and advocacy support services quickly. This will enhance people's experience of getting help by having a focus on the development of the pathway to support, with the aspiration of providing the 'right support by the right person'.

Victim Support is a key service whose role includes contacting victims of crime who have reported to the police, conducting a needs assessment to identify what support the person needs and providing appropriate information and help from a package of services. Members of the public have also been able to contact the service directly, where they do not wish to involve the police or those who were considering reporting to the police were supported to understand the process and helped to make the first step.



CASE STUDY

An older female who had been experiencing intimidation and nuisance behaviour, including being spat at, by a neighbour had contacted the police and was referred to Victim Support. This was having a significant impact on her life and her mental health, making her afraid to go out. She reported that she had asked family and friends to stop visiting her because she was afraid what the neighbour would do or say to them. The Independent Victim's Advocate made weekly phone calls to the victim, to give her an opportunity to talk about what was happening and work through ways to improve the situation. This included supporting her to begin to leave the house again and to develop her network of support so that she did not feel so lonely. They also planned ways to make her home feel more secure and provided window and door alarms. The service user reported that she really appreciated the support and the weekly phone calls gave her something to stay alive for, where she had considered ending her own life before that time.

Our innovative **Turning the Spotlight** programme that takes a preventative and holistic approach to working with perpetrators, victims and their families, using restorative principals to prevent and reduce incidents of domestic abuse, has had 111 people complete the programme in 2018/2019 and had a positive impact:

"THE COURSE HAS MADE ME MORE OF AN UNDERSTANDING PERSON AND MY WHOLE FAMILY HAS BENEFITTED AS I TOOK HOME WHAT I HAD LEARNT AND PUT IT INTO ACTION."

"I DIDN'T THINK THERE WAS ANYTHING OUT THERE FOR MEN TO HELP AND I'M REALLY GLAD THAT I WAS REFERRED TO TURNING THE SPOTLIGHT. I THINK BEFORE ACTING NOW AND CONSIDER THE CONSEQUENCES OF MY ACTIONS."

106 families have participated in the **Step Up** programme this year, with additional funding being provided for the high demand in the Barrow area. Everyone who completed the feedback survey felt it had had a positive effect on their quality of life in terms of bringing about positive changes in their relationship, both for parent/guardians and young people.

We commissioned anti-social behaviour workshops that have been delivered to 1556 children and young people addressing positive decision making and the impact of getting involved in anti-social behaviour, gangs, serious organised crime and victim awareness. Feedback included:

"The workshop helped reinforce messages about what it means to be a good citizen. I don't think they realised that some of the low level behaviours some of them are getting involved in are serious. So getting that message from other professionals was just what they needed."

We have funded a number of programmes delivered through women's centres: **Womens Community Matters** in Barrow and **Gateway 4 Women** in Carlisle and the soon to be launched **Women Out West** in Whitehaven. The centres offer a range of social groups, services and support for women in the local area, which includes victims of domestic abuse and people (including young people) at risk of or who have offended.

Alongside Safer Cumbria, we have funded the role for a **Modern Slavery, Human Trafficking Co-ordinator** to ensure that all multi-agency partners work together to support victims of Modern Slavery and Human Trafficking, and to investigate perpetrators of these crimes. In 2018 there has been a 36% increase in Modern Slavery Victims being referred into the National Referral Mechanism across the UK compared to 2017, with the number of minors being referred increasing by 48% compared with the previous year. In the past 12 months there have been 10 victims of Human Trafficking in Cumbria, some of whom have been linked with county lines drug supply. There have also been investigations into victims of forced labour on fishing trawlers, nail bars and victims who have been forced into sex work in our communities.

We agreed to fund the state-of-the-art **Body-Worn Video** (BWV) equipment, as pictured below, and I am delighted that it has started to make a real difference to policing in Cumbria. It has enabled evidence to become quickly available to the Crown Prosecution Service and thereby reduced time spent by officers preparing evidence. The system has also been used as a link for victims to send private CCTV footage, again saving time. Video evidence removes a lot of uncertainty and while the BWV does not pick up on everything an officer sees, they have helped to paint a much clearer picture of what happens and provided vital evidence that has been later used in court. Wearing the devices has helped to de-escalate anti-social behaviour, has led to a reduction in the number of assaults on police officers and also a reduction in the number of complaints and allegations made against police officers. Anything that increases police efficiency and accountability can only be a good thing.





ALWAYS PUT VICIMS FIRST

LISTEN TO AND STAND UP FOR THE RIGHTS OF VICTIMS

My **Victims Advocate** has:

- Been involved in all initial officer training, using real life examples to raise awareness of the impact and ripple effects of crime, and provide information and insight into the support services available for victims.
- Evaluated responses from criminal justice agencies involved in Cumbria's Quality Assessment Framework which measures compliance against the Victims Code of Practice.
- Worked with Cumbria County Council to dip-sample high and medium risk domestic abuse cases referred into Victims Support to evaluate the quality of service provided.
- Worked closely with the Constabulary to inform the development of their new Victims Booklet – *'Putting Victims First'*.
- Reviewed and developed further the Cumbria Together Website which provides guidance & advice for victims for crime and antisocial behaviour.
- Co-ordinated and chaired the quarterly Victims & Witnesses Consultation Group, made up of individuals who have been a victim of crime or antisocial behaviour. The group has provided feedback on their first-hand personal experience and acted as a sounding board for potential service developments.

The good practice learnt from the **Multi-Agency Crisis Assessment Centre MACAS** project last year is now embedded and has improved the pathway for people experiencing a mental health crisis.

Dignity in Dementia received 117 referrals during 2018/2019 and the service offered families the opportunity to have an emotional trigger assessment to identify the triggers that exacerbate behaviours in the person living with dementia. Such triggers often result in involvement from the police, for example if a person going missing or believe an item has been stolen from them, which is in fact with a relative or somewhere they are not able to remember. Following this, the service offered advice and support to families to put in place strategies to reduce or stop these types of behaviour.



FOCUS OUR POLICE ON ONLINE AND SEXUAL CRIME



Working with the local community, the Police and partner agencies to:

- Help members of the public to be aware of the risk of online crimes and keep themselves safe online;
- Prevent grooming, child sexual exploitation and sexual abuse;
- Make sure the Police have up-to-date information on crimes committed using a computer or computer network and that they are able to deal with this;
- Support services for victims of sexual crime, including child sexual exploitation and encourage more people to come forward.

HELP MEMBERS OF THE PUBLIC TO BE AWARE OF THE RISK OF ONLINE CRIMES AND KEEP THEMSELVES SAFE ONLINE

Increasingly people live their lives online, whether it be through their mobile phone, tablet or computer. This has changed the way that criminals target individuals, businesses and communities. **Get Safe Online** who deliver our three-year cyber-proficiency programme, has continued to work with the three Community Safety Partnerships. Fifteen training sessions were held during 2018/2019 helping to protect participants against fraud, identity theft, viruses and other security threats, as well as wider safety issues related to meeting people online.

A total of 318 people successfully completed the training sessions. Feedback has been overwhelmingly positive, and participants have reported that they feel more able to spot a cyber-crime attempt. One delegate's feedback sums up what many others have reported:

"Fantastic, I consider myself tech savvy, but have learned new ways to protect myself".

As so many local companies and their customers rely on the internet; from doing business banking, to running their entire commercial operation online, I also worked in partnership with Cumbria's Chamber of Commerce, Get Safe Online and the police, and arranged a free Business On-Line Security event, where top business experts helped raise awareness on how local businesses in Cumbria could protect themselves from cyber-attacks.

To further raise public awareness of online safety we hosted a two-day event in the centre of Workington's shopping area in June 2018, during which hundreds of local people engaged with experts from Get Safe Online, NatWest and Lloyds banks, O2 and Kaspersky and thousands were given information leaflets. The Mini Police from Victoria Junior School carried out a survey with members of the public to gauge how safe they were online. This also provided an opportunity to develop the children's understanding of safe practices.

The OPCC and the Constabulary are also increasing people's safety online through public information and marketing campaigns via social media. The reach of these messages is significant as both organisations have many Facebook and Twitter followers.

CRIMES COMMITTED ONLINE

I have been kept fully and regularly briefed by the Constabulary of how it is managing online crime through the Public Accountability Conferences. The OPCC staff also attended the Constabulary's monthly Tasking & Coordination Meetings which has helped to provide further assurance, including how the Constabulary is working with partners to ensure Cumbria remains a safe county.

Following my public consultation on the council tax precept in 2018, we secured additional revenue to increase capacity to deal with online crimes, including the concerning rise in child sexual exploitation and grooming on line. We have been able to support the Constabulary to increase resource in its Digital Media Investigation Unit, providing capacity and capability to deal with the continuing rise in cyber related crime.



FOCUS OUR POLICE ON ONLINE AND SEXUAL CRIME

SUPPORT SERVICES FOR VICTIMS OF SEXUAL CRIME, INCLUDING CHILD SEXUAL EXPLOITATION AND ENCOURAGE MORE PEOPLE TO COME FORWARD

The new **Integrated Independent Domestic Abuse & Sexual Abuse Crisis Support Service** has helped to reduce the risk posed to victims of domestic abuse and sexual abuse, from further abuse and start the journey of recovery from the impact of prolonged abuse or a traumatic assault. The service has provided support, practical help and advocacy to victims of domestic abuse at the highest risk of harm and to survivors of rape and serious sexual assault. We commissioned this service on the 1st May 2018, working with Cumbria County Council and a number of partner agencies to provide a more joined-up service for victims and increase the resilience of specialist support, by bringing together two previously separate services. It has also offered a 24 hour-a-day support line meaning that people can always get in touch for help. The Integrated Independent Domestic Abuse & Sexual Abuse Crisis Support Service forms one part of **The Bridgeway** package of support for victims of sexual assault and abuse, which also includes the forensic-medical examination service, 24/7 helpline, crisis workers and therapeutic services.

Between January 2018 and December 2018, **The Bridgeway** service provided a range of support to people who had experienced sexual assault or abuse:

- 281 people contacted the helpline or were referred into the Bridgeway 'hub',
- 153 examinations were conducted,
- 224 people took part in therapeutic services,
- 188 people were supported by an Independent Sexual Violence Advisor,
- Over a quarter of clients were under 18 years of age (and 40% of those who were seen for a forensic-medical examination)

Clients were referred to a multitude of agencies for follow-on support. These included the sexual health service, mental health services, the client's GP, and hospital for further care. The feedback from service users have been extremely encouraging, with one commenting:

"Amazing support. Made me feel comfortable and able to talk. Everything was explained on a level which was respectful and friendly."

"I thought the time spent in the Bridgeway was fantastic especially for the child. The examination was very respectful & professional."

"We were treated with the upmost respect from the moment we arrived to leaving. Everything was fully explained clearly to us."

During 2018/2019, the Bridgeway's **therapeutic service** worked with 224 service users to help them understand and deal with the impact of the trauma of a sexual assault or sustained sexual abuse. This has included an offer of therapeutic support before a case goes to court, ensuring that victims can get some help without this negatively impacting on how their evidence is viewed at a trial. In feedback, the majority of people have reported that they felt able to cope without the support of the service and that they had seen an improvement in their well-being. We have continued to work with the providers Safety Net UK and The Birchall Trust to improve the consistency of services available across the county and to help reduce waiting lists.

Through working with the Constabulary, we identified a level of concern around young people 'sexting', sending naked/ indecent images of themselves or other young people to others by text and messaging services, which was creating a substantial call on police time. We funded a **Sexting Project** to be delivered in workshops in primary, secondary schools and colleges to raise understanding of the impact of sharing such images. 3,600 young people in 19 schools have benefited from the 'You Decide' Sexting and Healthy Relationships workshops and feedback has been overwhelmingly positive:

"The young people have now realised how the images can spread and the implications it can have on their mental health, as well as the repercussions for the future."

"It was a really good workshop and it is so important the young people get the facts and gain an understanding of how quickly a simple text can get out of control."

During 2018/2019, we have continued to fund **Chelsea's Choice**, a theatre production which helps pupils to recognise the signs of grooming and the dangers associated with sexual exploitation. The feedback showed that the production had made a significant impression on its audience, generated lots of discussion and made the topic of grooming easier to discuss. It also resulted in a number of disclosures by young people.

"The students and staff thought the performance of Chelsea's Choice were fantastic. It was hard hitting and left many students discussing the topics for a good few days in classes across the school. Students were engaged and asked relevant questions. They thought it was useful and were shocked how drawn in they became and how strongly they felt for the characters. They especially valued the feedback session at the end of the performance."



SPEND YOUR MONEY WISELY



Working with the local community, the Police and partner agencies to:

- Fight hard to protect the budget for policing Cumbria;
- Stand up for Cumbria having its own police force;
- Represent what Cumbria needs with national Government;
- Make sure the Police are working as efficiently as possible;
- Look at how we can work with the Fire Service to make services better.

FIGHT HARD TO PROTECT THE BUDGET FOR POLICING CUMBRIA

ENSURING POLICE AND CRIME SERVICES WORK AS EFFICIENTLY AS POSSIBLE.

Over the last year we have:

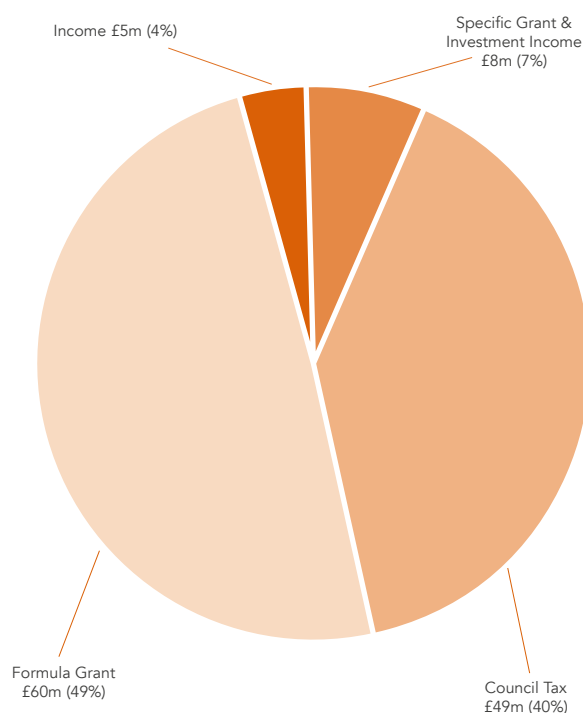
- Ensured that expenditure for 2018/2019 was within 2% (£200k) of the budget. The overspend was largely the result of a conscious decision to recruit both more officers and earlier than planned to deliver my policing pledge.
- Graded as 'Outstanding' for crime recording by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).
- Graded as 'Good' across all areas of efficiency and how we use our resources by HMICFRS.
- Delivered £1.3m of on-going savings.
- Received praise for the quality of our latest accounts and an unqualified audit opinion.

SINCE 2010/11 CORE GOVERNMENT GRANT FUNDING HAS REDUCED BY £8M. OVER THE SAME PERIOD COUNCIL TAX HAS INCREASED BY £15M TO MAINTAIN POLICING SERVICES.

BUDGET 2019/20 – HIGHLIGHTS

- Government grant funding continues to fall in 'real terms'.
- Following public consultation, we reluctantly decided to increase the council tax by £23.97 for a Band D property, which equates to 10.29%

WHERE THE MONEY COMES FROM





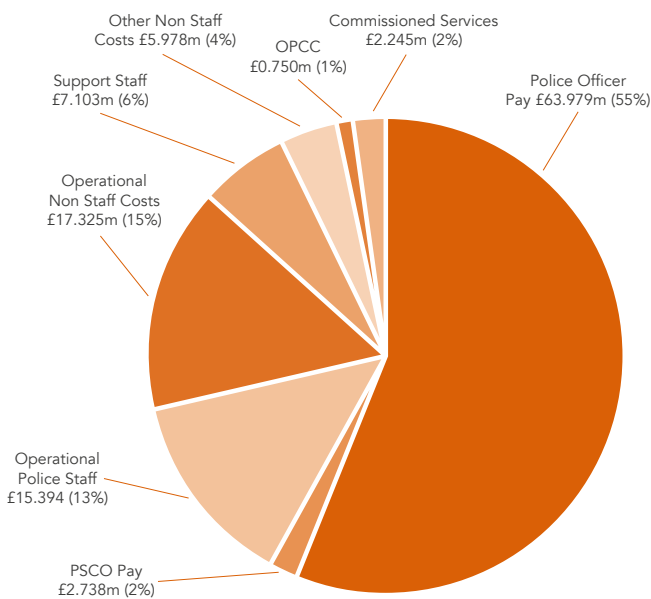
SPEND YOUR MONEY WISELY

BUDGET 2019/20 – HIGHLIGHTS (CONTINUED)

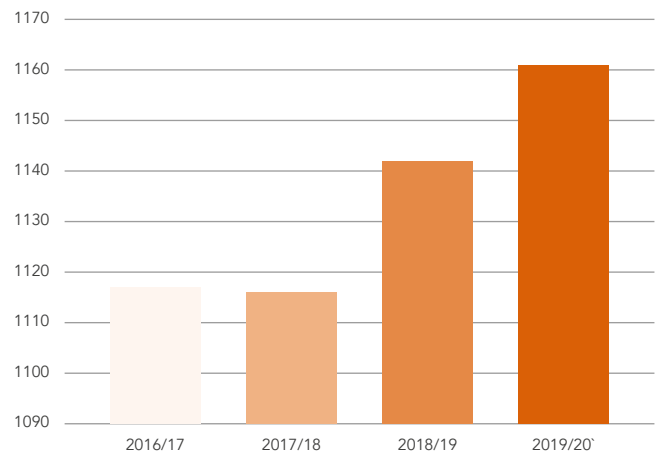
- This will be used to maintain policing services and we are also committed to ensuring as much of your council tax as possible is spent on operational front line policing.

- To this end, at a time when many forces have been forced to cut officers, Cumbria has increased police officer numbers by a further 20 to 1,165. This is in addition to the 25 extra officers recruited in 2018/2019.

BUDGET 2019/20 BREAKDOWN



POLICE OFFICER ESTABLISHMENT (FULL TIME EQUIVALENTS)



OVER 85% OF THE BUDGET IS SPENT ON OR DIRECTLY SUPPORTING OPERATIONAL POLICING

THE POLICE OFFICER ESTABLISHMENT HAS INCREASED BY 45 FULL TIME EQUIVALENT OFFICERS OVER THE LAST TWO YEARS.

ENSURING CUMBRIA RECEIVES FAIR FUNDING

- I have lobbied, and will continue to make a robust case for fair funding in Cumbria to the Government, Home Secretary and Policing Minister to ensure that policing is a priority when future spending plans are set out in the Comprehensive Spending Review.
- Worked successfully to ensure that Cumbria is charged fairly for national policing systems such as the National Police Air Service.
- I will fight for Cumbria's interests in any future review of the Police Funding Formula.

MAINTAINING CUMBRIA AS A WELL RESOURCED INDEPENDENT FORCE.

- The financial outlook remains challenging. I will work with both the Chief Constable and other partners to deliver services as effectively as possible and find further efficiency savings to balance the budget.



8



SUPPORTING YOUNG PEOPLE



SET UP A YOUTH COMMISSION TO GET YOUNG PEOPLE'S FEEDBACK AND ENGAGE THEM IN HELPING TO PREVENT AND FIGHT CRIME

During 2018/2019 the Youth Commission continued to deliver projects across the county linking in with their priorities: drink driving, abusive relationships, child sexual exploitation and new psychoactive substance. Some of the work has included:

- The production of a hard-hitting awareness video for drug and drink driving. The release of the video complimented my Safer Driving campaign highlighting drug and drink driving launched in December 2018.
- Developed a video to raise awareness of Child Sexual Exploitation (CSE) for the national CSE awareness day on the 18th March 2019.
- Developed a mobile mural to be displayed at various events to raise awareness of young people and healthy relationships.
- Worked as an advisory group with the Longtown Community Alcohol Project as the voice of young people in rural and isolated areas.

An independent review of the Youth Commission identified the impact the project has had on the young people involved. In summary, the Youth Commission has provided a rewarding experience for young people, improving their confidence and sense of personal value, as well as developing their understanding further of the issues faced by young people across Cumbria:

Working with the local community, the Police and partner agencies to:

- Set up a Youth Commission to get young people's feedback and engage them in helping to prevent and fight crime;
- Improve how the Police interact with young people;
- Support activities which provide positive opportunities for young people or which prevent young people from turning to a life of crime.

"I HAVE LEARNED THAT I HAVE THE ABILITY TO SPEAK CONFIDENTLY IN PUBLIC ESPECIALLY TO THOSE IN POSITIONS OF POWER WHO ARE OLDER THAN ME."

"SOMETIMES I'VE FELT LIKE I HAVE NOTHING TO OFFER...LIKE I'M POINTLESS. THIS PROJECT HAS HELPED ME SEE THAT I HAVE GOT LOTS TO OFFER AND I'M PROUD OF WHAT I'VE DONE SO FAR."

"I WANTED TO DO SOMETHING THAT WOULD BENEFIT HELPING ME DO SOMETHING IN THE PUBLIC SERVICES, AS THIS IS A FUTURE CAREER THAT I HOPE TO PURSUE. I ALSO USED THIS AS MY COLLEGE PLACEMENT AND FEEL I HAVE BEEN GIVEN OPPORTUNITIES THAT I WOULDN'T NORMALLY BE OFFERED."

YOUNG PEOPLE ON THE YOUTH COMMISSION





SUPPORTING YOUNG PEOPLE

CITIZENS IN POLICING PROJECT

Following the launch of Cumbria's Mini Police in 2018, participant schools and mini police officers have taken part in everything from road safety patrols, local litter picks, educational talks on county lines drug dealing, to supporting local events including the Tour of Britain. Cumbria currently has 26 member schools, with more new intakes planned for this year. In January 2019 we recruited further mini police officers from Jigsaw Hospice who are currently taking part in a tailored-made programme of activities focusing on positive engagement with police officers and the local community.

The Mini Police have also launched a road safety initiative, financially supported by the Casualty Reduction and Safer Highways (CRASH) multi-agency group. Alongside the road safety messages in lessons, the Mini Police felt that family members and carers driving around school entrances needed to have more responsibility for their actions. The Mini Police designed signs, chose where they should be located and also spoke to people outside their schools about anti-social road use and the affects it has on the the school.

The Police Cadets scheme has continued to provide opportunities for young people to be involved in policing, giving them a chance to be heard and participate positively in their communities. They have learnt first-hand what the police and other emergency services do, ranging from major incident planning, road safety, writing a witness statement and learning life-saver skills.

Both these schemes have been extremely well received and the work being undertaken is outstanding. Students, teachers and all those involved have shown enthusiasm and initiative which is positively impacting on local communities.

POSITIVE OPPORTUNITIES FOR YOUNG PEOPLE

It is not unusual to hear people complaining about young people and anti-social behavior, and the reality is that they are usually bored. So often young people get drawn into anti-social behaviour and worse because they have not had constructive activities and an environment where they learn to be responsible community members and share good values.

This is why the projects that the Community Fund and Property Fund support are essential. Some of the activities for young people that I have supported this year include:

- Barrow AFC Community Sports
- The Rock Youth Project
- Carlisle Castle and Morton Detachment Cumbria Army Cadets
- Gosforth Amateur Dramatic Society
- Egremont Youth Partnership
- Team North Cumbria
- Distington Club for Young People
- 1247 Squadron Penrith Air Cadets
- Netherhall RUFC
- Friends of Abbot Hall Playground
- Abbeytown Play Park
- Grasmere Village Society
- Kirkby Stephen Community Association
- Dalton Detachment Army Cadets
- Botcherby Community Association
- Branch Out Education CIC
- Greenbank & Castlefield Residential Association
- Marvellous Holiday Club
- Drop Zone Youth Club
- Silloth on Solway Sports
- The Whitehaven Foyer
- Stanwix FC Mixed Under 7s
- Seaton United Under 13 JFC
- Manna House
- Allerdale Girls FC
- Nemesis Boxing Club
- Unison Athletic U7 FC
- Longtown Memorial Hall
- 1st Kendal Parish Church Boys Brigade
- Furness Catholic Amateur Boxing
- Penrith Army Cadets.





HOW WE WILL WORK

COMMISSIONING AND FUNDING

With funds I received from the Government, I commissioned services in support of my statutory duties and to support my Police and Crime Plan. These included services which supported victims, examples of which I have covered under **Objective 5: Always Put Victims First**. I also made funding available to partner agencies and the public to support the priorities in this Police and Crime Plan.

In addition, I have three open grant schemes available:

PROPERTY FUND

Police and Crime Commissioner's Property Fund - This distributes funds accumulated in the Police Property Fund as a result of the disposal of property coming into the possession of the police. Police officers or staff must make the application on behalf of a community or local group for projects which support the Police and Crime Plan.

COMMUNITY FUND

For community, charitable and voluntary groups, to support them to deliver a change within their community which benefits local people and supports the Police and Crime Plan.

INNOVATION FUND

To support innovative projects to pilot new ways of working specifically aimed at addressing one or more of the objectives within the Police and Crime Plan.

Throughout this Annual Report there are many examples of the funding awards I have made. You can read the full breakdown of funds that have been awarded during financial year 2018/2019 on my website at:

<https://cumbria-pcc.gov.uk/what-we-do/funding/>

During the last year, I've been encouraged to see a good number of quality applications for all of the various grant schemes we have available, and would like to continue to encourage local groups to come forward as these projects make a real difference to people's lives. This is so important as it is local people who know what works best in their own communities and I want to work with and empower them.

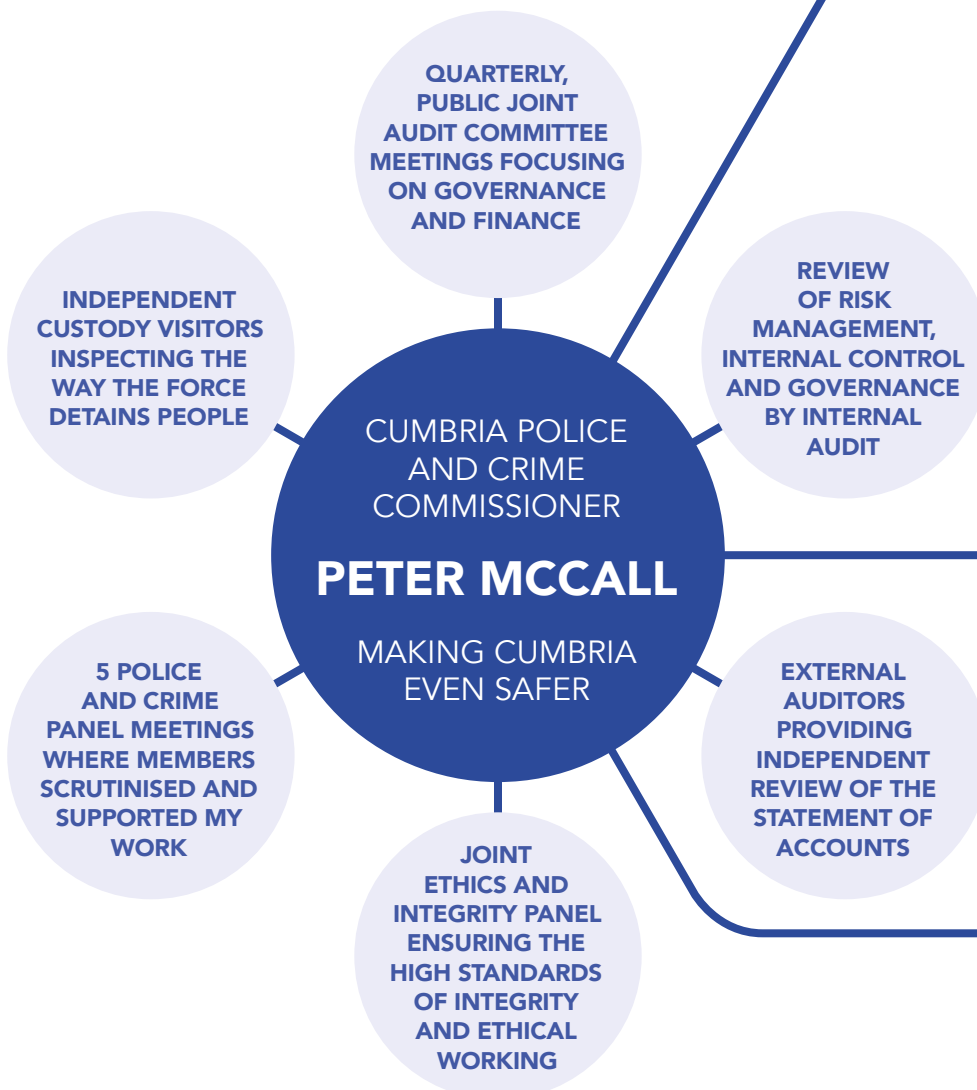
The total amounts we have paid out for each of the Funds during the financial year 2018/2019 is summarised below.

○ PROPERTY FUND	£60,602
○ COMMUNITY FUND	£52,857
○ INNOVATION FUND	£54,156

ACCOUNTABILITY, STATUTORY DUTIES AND DELIVERING THE POLICE AND CRIME PLAN



Good governance, assurance, accountability and transparency are key elements of holding public office. These together with holding the Chief Constable to account on behalf of you is one of my main responsibilities. The main ways that I do this are below and further more detailed information can be found on my website – www.cumbria-pcc.gov.uk



EXTERNAL INSPECTIONS

The independent scrutiny provided by Her Majesty's Inspectorate of Constabulary Fire and Rescue Services (HMICFRS) is essential and assures me of the professional standards within the Force. This year, as part of its annual PEEL Inspection, HMICFRS's inspectors assessed Cumbria Constabulary's performance and I am delighted to report that they were again graded as 'good' in all areas.

The force has also been graded as outstanding in its crime recording. A truly exceptional grading only achieved by one other force in the country on first inspection. It is incredibly important that crime recording is carried out correctly to understand the real picture as to what crime is taking place, to ensure the right response from the police is provided and the best possible service to victims and the people of Cumbria. This is a great achievement and a resoundingly positive testament to all officers, staff and volunteers for their efforts. These reports are important as they enable me to be assured on behalf of the people of Cumbria that our Police Force is performing well, as judged by the independent national inspectorate. Whilst there is always more to be done and the force can never afford to be complacent, it is absolutely right that they have credit and recognition where it is due.



HOLDING THE CHIEF CONSTABLE TO ACCOUNT

In the Public Accountability Conferences, I challenge the Chief Officer Team around performance in all aspects of policing including scrutinising the budget. This year, the Chief Constable presented a review of the policing operation of Appleby Horse Fair including improvements to be made to the 2019 policing element.

I hold weekly meetings with the Chief Constable to discuss emerging issues. In addition, members of staff from my office also routinely engage in ongoing dialogue with senior officers across all areas of business to gain assurance on how the Constabulary is doing business and delivering against the Police & Crime Plan.



WORKING WITH PARTNERS

I have had regular meetings with partner agencies to understand what is and is not working well and I have also chaired the Safer Cumbria Delivery Board that brings together criminal justice and community safety leads to coordinate their activity, ensuring partners deliver an effective and joined up approach for Cumbria.



THE INDEPENDENT CUSTODY VISITING (ICV) SCHEME



"ANOTHER OF MY STATUTORY DUTIES IS TO ENSURE THAT AN INDEPENDENT CUSTODY VISITOR SCHEME RUNS PROPERLY AND I OVERSEE ITS OPERATION, HELPING TO ENSURE THAT DETAINEES IN POLICE CUSTODY ARE TREATED APPROPRIATELY. I BELIEVE IT ALSO PROVIDES REASSURANCE TO THE PUBLIC THAT THIS IS THE CASE."

PETER MCCALL
POLICE AND CRIME COMMISSIONER FOR CUMBRIA

The **Independent Custody Visiting Scheme (ICV Scheme)** is made up of volunteers who live or work in Cumbria.

They make unannounced visits to Police Stations to check on the welfare and wellbeing of people in police custody. There are currently four panels of up to 12 volunteers each across Cumbria, in Barrow, Kendal, North Cumbria and West Cumbria.

As well as the ICV Scheme, we also run an Animal Welfare Scheme in line with our statutory requirements. A panel, currently made up of eight volunteers drawn from the ranks of the ICV Scheme makes visits to the dog section at Police Headquarters.



IN 2018/2019 THERE WERE 8,903 DETAINEES HELD IN CUSTODY IN CUMBRIA

584 DETAINEES WERE AVAILABLE TO BE SEEN

86% OF DETAINEES SEEN

501 WERE SEEN OR OBSERVED

192 CUSTODY VISITS WERE MADE

WEST - 48 VISITS

NORTH - 48 VISITS

KENDAL - 48 VISITS

BARROW - 48 VISITS

ICV SCHEME PANEL MEMBERSHIP

KENDAL 10

BARROW 9

WEST 9

NORTH 11



Peter McCall

**POLICE & CRIME
COMMISSIONER**

CONTACT THE **POLICE & CRIME COMMISSIONER**

You can find much more information about how I am carrying out my role on my website

www.cumbria-pcc.gov.uk

You can also contact my office on

01768 217734

or email

commissioner@cumbria-pcc.gov.uk

If you would like this information in Braille, audio, large print, easy read or in another language, please contact the Police and Crime Commissioner's office.