

Enquiries to: Mrs P Zutic
Telephone: 01768 217734 (op2)

Our reference: PZ

Date 30 November 2023

CUMBRIA POLICE, FIRE & CRIME COMMISSIONER'S PUBLIC ACCOUNTABILITY CONFERENCE

The Police, Fire and Crime Commissioner's Public Accountability Conference will take place on **Thursday 7th December 2023, at 10:00 in Conference Room 3, Carleton Hall, Penrith.**

The purpose of the Conference is to enable the Police, Fire and Crime Commissioner to hold the Chief Constable to account for operational performance.

If you would like to join the meeting as a member of the public or press, please contact Paula Zutic on paula.zutic@cumbria.police.uk you will then be provided with details of how to join the meeting. Following the meeting papers will be uploaded on to the Commissioner's website.

G Shearer
Chief Executive

Attendees:

Police, Fire & Crime Commissioner	- Mr Peter McCall (Chair)
OPCC Chief Executive	- Ms G Shearer
OPCC Chief Finance Officer	- Mr Steven Tickner
Chief Constable	- Mr Robert Carden

AGENDA

PART 1 – ITEMS TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

1. APOLOGIES FOR ABSENCE

2. URGENT BUSINESS AND EXCLUSION OF PRESS AND PUBLIC

To consider (i) any urgent items of business and (ii) whether the press and public should be excluded from the Meeting during consideration of any Agenda item where there is likely disclosure of information exempt under s.100A(4) and Part I Schedule A of the Local Government Act 1972 and the public interest in not disclosing outweighs any public interest in disclosure.

3. QUESTIONS FROM THE PUBLIC

An opportunity (not exceeding 20 minutes) to deal with any questions which have been provided in writing within at least three clear working days before the meeting date to the Chief Executive.

4. DISCLOSURE OF PERSONAL INTERESTS

Attendees are invited to disclose any personal/prejudicial interest, which they may have in any of the items on the Agenda. If the personal interest is a prejudicial interest, then the individual should not participate in a discussion of the matter and must withdraw from the room unless a dispensation has previously been obtained.

5. MINUTES OF MEETING

To receive and approve the minutes of the Public Accountability Conference held on the 11th October 2023 (copy to follow)

6. POLICING PERFORMANCE

To receive an update from the Constabulary in relation to performance for the most recent 12 months rolling total data, as agreed in the Police and Crime Plan Accountability Framework (copy to follow)

7. OUTCOMES FOR VICTIMS

To receive and note a Constabulary presentation in relation to 'Outcomes for Victims' (copy to follow)

**CUMBRIA POLICE, FIRE & CRIME COMMISSIONER
PUBLIC ACCOUNTABILITY CONFERENCE**

Minutes of the Public Accountability Conference held on
Wednesday 11th October 2023
at 10:00am in Conference Room 2, Carleton Hall, Penrith

PRESENT

Police, Fire & Crime Commissioner - Peter McCall (Chair)

Also present:

Deputy Police, Fire & Crime Commissioner (Mike Johnson);
OPFCC Chief Executive (Vivian Stafford);
OPFCC Deputy Chief Executive (Gill Shearer);
Chief Finance Officer (Steven Tickner);
Deputy Chief Constable (Darren Martland);
Assistant Chief Constable (Dave Stalker);
Director of Performance & Change (Louise Kane);
Constabulary Communications Manager (Steven Ramshay);
OPFCC Bluelight Collaboration Manager (Steph Stables);
OPFCC Assistant Partnership Officer (Peter Abram);
OPFCC Executive Support Officer (Paula Zutic) – taking minutes;

PART 1 – ITEMS CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

001. APOLOGIES FOR ABSENCE

Apologies for absence were received from the Chief Constable (Rob Carden);
and the Assistant Chief Constable (Jonathan Blackwell);

002. QUESTIONS FROM MEMBERS OF THE PUBLIC

No questions had been received in advance of the meeting from any members of the public

003. URGENT BUSINESS AND EXCLUSION OF THE PRESS AND PUBLIC

There were no items of urgent business to be considered by the Committee.

004. DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of any personal interest relating to any item on the Agenda.

005. MINUTES

The Chair presented the minutes of the Public Accountability Conference held on the 3rd July 2023 which had previously been circulated with the agenda. The minutes were agreed as an accurate record and signed by the Chair.

RESOLVED, that, the

- (i) Minutes of the Public Accountability Conference held on the 3rd July 2023 be confirmed as a correct record and signed by the Chair;

006. SERIOUS VIOLENCE DUTY

The presentation was given by the Assistant Chief Constable Dave Stalker.

The Constabulary and other Responsible Authorities have agreed that the Serious Violence Duty in Cumbria will be delivered through the Safer Cumbria Partnership Board, Chaired by the Police, Fire & Crime Commissioner. Utilising this existing partnership not only met with national expectations but benefited from the established partnership working arrangements already in place.

Sitting underneath the main Strategic Partnership Board is the Serious Violence Operational Group which the Constabulary Co-Chair with the ICB which will drive the activity to deliver the duty and the specific priority areas identified through the Joint Strategic Needs Assessment. The Duty requires a Serious Violence Needs Assessment and Serious Violence Strategy to be published in each area of the country by January 2024.

The Serious Violence Portfolio is held by the DCS Head of Crime. The Constabulary has implemented strategic and tactical governance and performance frameworks, that enable leadership and accountability around key focus areas including serious violence and its causes.

The internal violent crime strategy has been renewed and refreshed & which will take the form of a 'serious violence reduction strategy' in line with the national violent crime strategy. To fulfil obligations around reduction and homicide prevention the constabulary has launched the serious violence and homicide reduction board alongside other rapid review processes.

The Constabulary work collaboratively with all Responsible Authorities to the Duty namely; Integrated Care Boards, Local Authority, Cumbria Fire & Rescue, as well as His Majesty's Prison & Probation Service. The ACC assured the Commissioner that the right people were 'around the table' and there are strong relationships within the county.

Findings were recently presented to partners and are subject to periodic review. The Strategy is due to launch in January 2024.

The following 3 key priority areas have been identified:-

1. Target alcohol and drugs as a driver of violence (including violence associated with county lines and organised crime)
 2. Prevent children and young people from being involved in serious violent crime, particularly those with complex needs and multiple risk factors.
 3. Prevent and reduce violence against women and girls (for the specific areas identified in the Strategic Needs Assessment – Increased Repeat DA and Increased rape & sexual assault for identified age group)
- This does not exclude other areas of serious violence which will also be considered by the Partnership.

Right Care Right person will launch in January 2024.

Partner organisations have been very supportive and positive – this has not been mirrored in other areas of the country.

As SRO, the OPFCC report back regularly to the Home Office on Serious Violence Duty. This work involves both ends of the spectrum – getting to know communities as well as gathering intelligence and working with the ROCU. ACC Stalker sits on the ROCU Board and there will be a team embedded within Cumbria. There is a real understanding of local communities.

CBO's are having a real impact beyond ASB and there has been positive work carried out tackling rural crime and working with the farming communities.

It was noted that there has been a reduction over the last 3 months in Domestic Abuse, however a seasonal increase is anticipated in the darker months. There are no data comparisons for this as all forces record the data slightly differently.

The Chief Constable has given a clear directive that outcomes are to improve.

When looking at the serious end of criminality there is usually some link to DA. Focussing on the key link into serious violence could change some cultures and ways of working. Prevention is not the sole preserve of policing. There are new structures for MARAC (victim focussed) and MATAC (perpetrator focussed).

The Serious Violence Reduction Board (held quarterly) looks at initiatives and prevention, such as children behaving differently at school (Op Encompass).

The Men's Centre short term accommodation on DVPN links in with smart water. This is a tool for target hardening and can prove if an individual has gone to an address (e.g. spray the door and it would transfer to the perpetrator). Spray can also be given to the victim so that they can use if the perpetrator is not to go with a certain distance of them (100 yards etc).

The Commissioner thinks that we need to be able to say that everything that could be done is being done and constantly ensuring the leadership at every level to get there. The Commissioner is aware that the Chief Constable is of the same view.

The DCC said it is about basics. Do the basics well and he is confident that we will see outcome improvement in DV and in other areas.

Following a discussion, the report was noted.

RESOLVED, that

- (i) The report be noted;

Meeting concluded at 11:00

Signed: _____ Date: _____



Public Accountability Conference

Thursday 7th December,
10am – 1pm

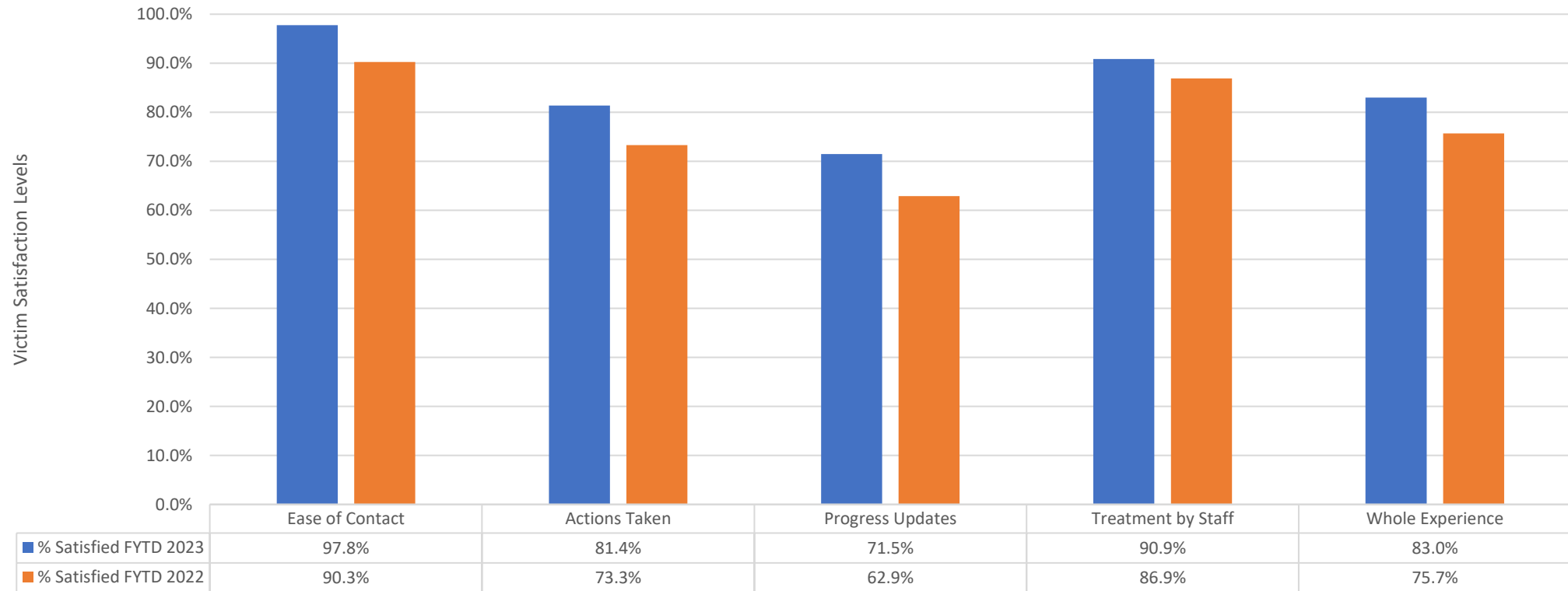




Police Performance



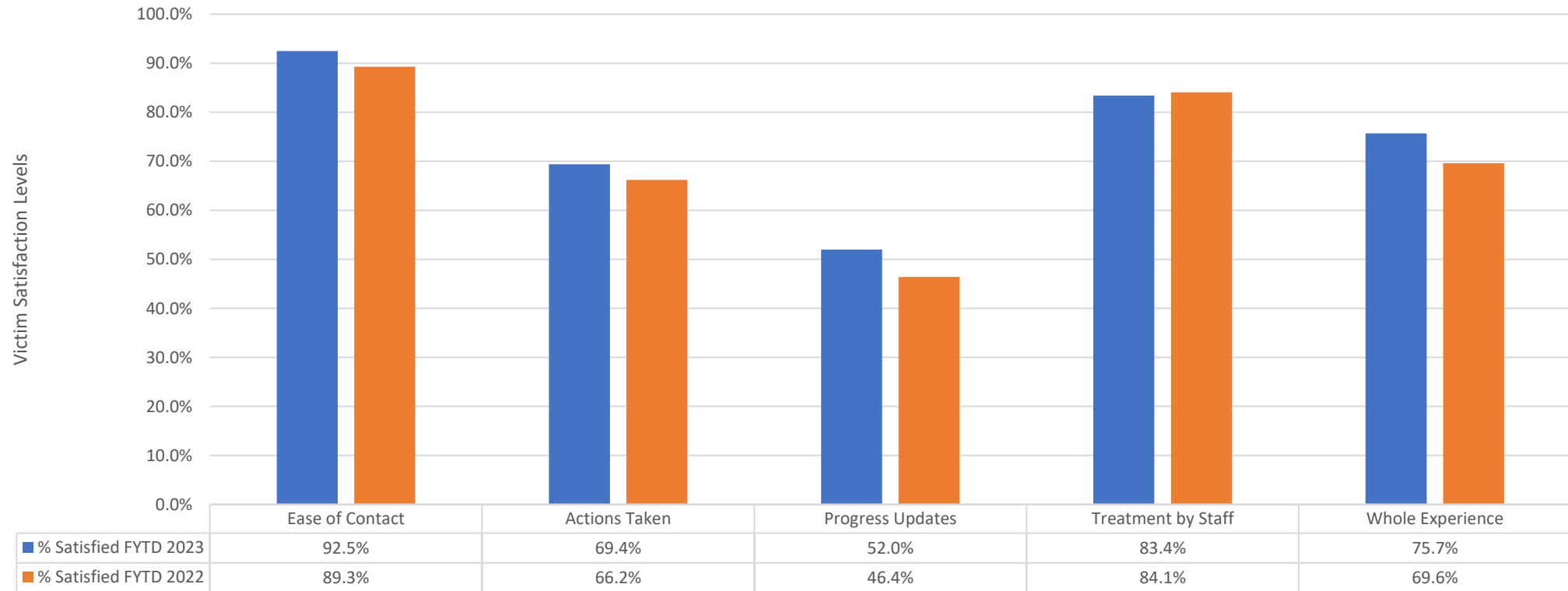
Crime Victim Satisfaction Overview



Aspect of Service

■ % Satisfied FYTD 2023 ■ % Satisfied FYTD 2022

ASB Victim Satisfaction Overview




Aspect of Service

■ % Satisfied FYTD 2023 ■ % Satisfied FYTD 2022


Cyber Crime

Baseline = 1,885
12 months to Oct
2023 = 2,042

 +8.3pp


Offences Involving Knives or Sharp Weapons

Baseline = 163
12 months to Oct 2023 =
135

 -25.8pp


Offences Involving Firearm Use

Baseline = 27
12 months to Oct
2023 22/23 = 20

 -29.6pp


Neighbourhood Crime

Baseline = 3,321
12 months to Oct 2023 =
2,478

 -25.4pp

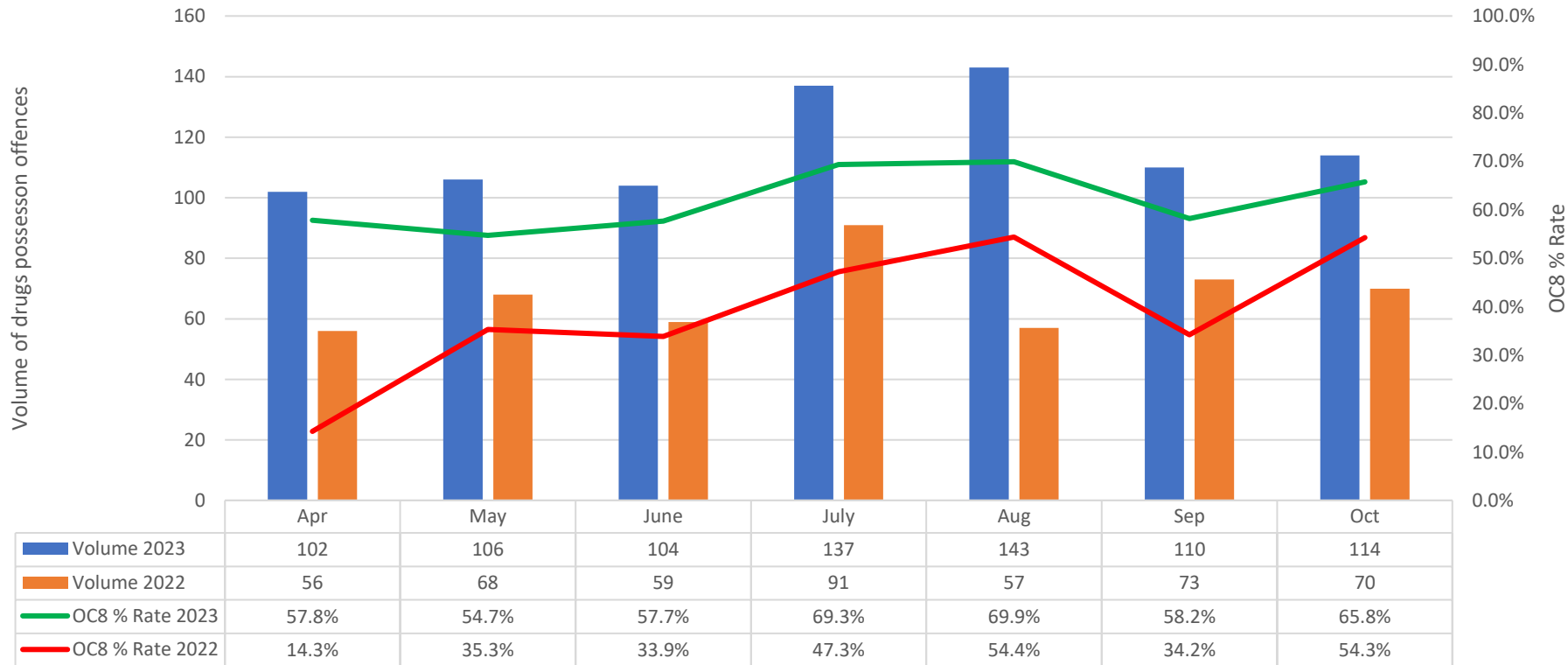
Homicide (inc. attempted)

Baseline = 19
12 months to Oct 2023 = 4

 -78.9pp

- Overall, with the exception of cyber crime, all other crime groups are currently below the 2019 baseline.

Drugs Possession



Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — OC8 % Rate 2023
 — OC8 % Rate 2022

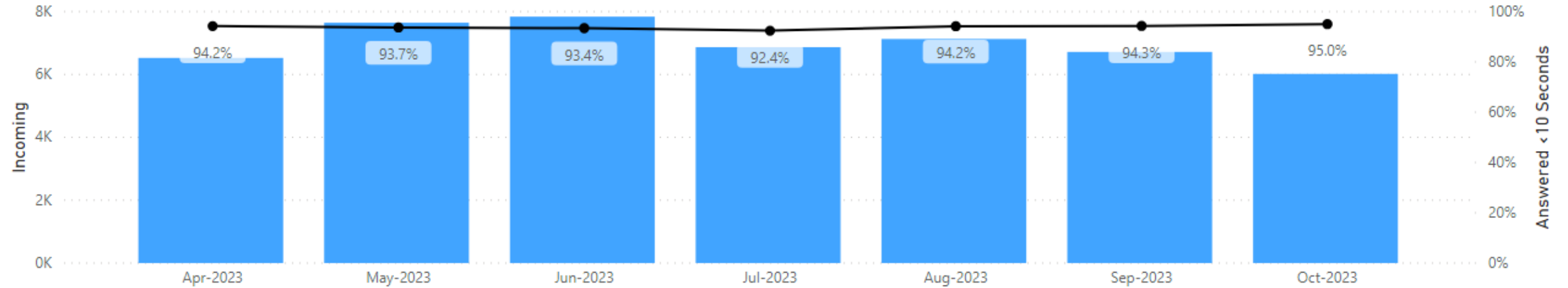
- The OC8 rate in FYTD 2023 increased to 62.6% from 39.9% in FYTD 2022.
- An increase of 22.7%.

999 Call Performance



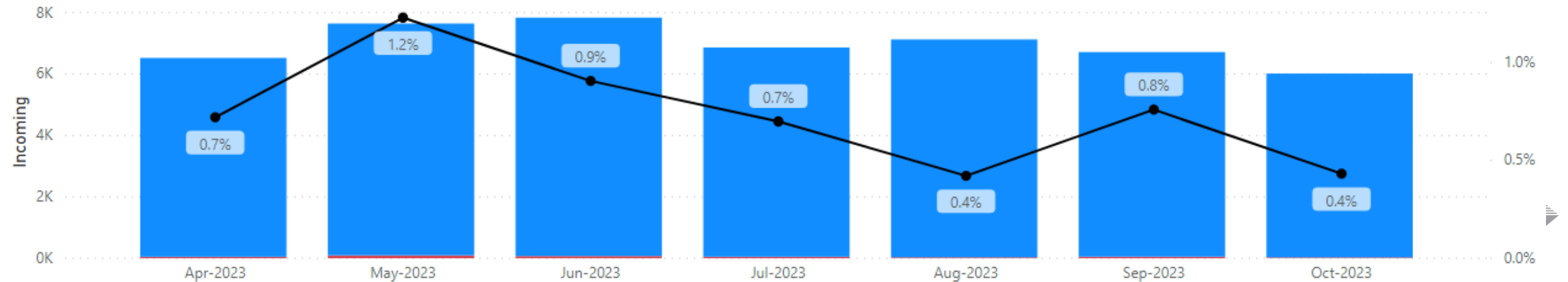
999 Calls - % answered in 10 seconds

Incoming ● Answered <10 Seconds



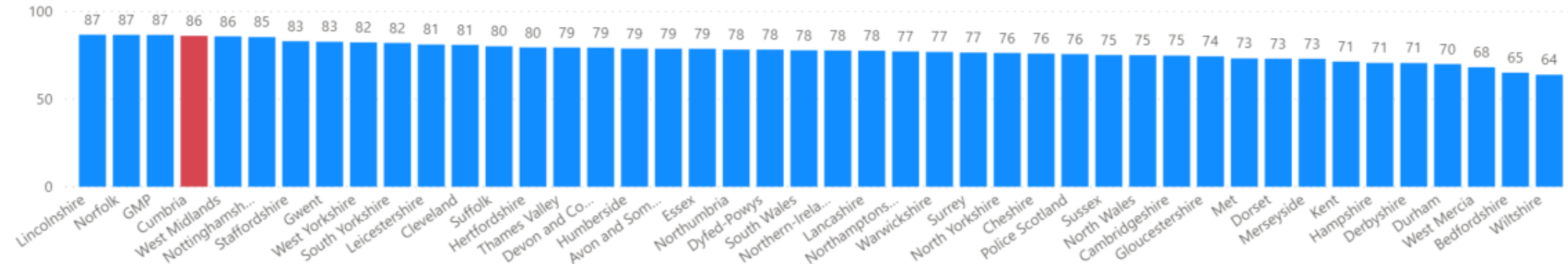
999 Calls - % answered

CallResult ● Abandoned ● Answered ● % Calls Abandoned

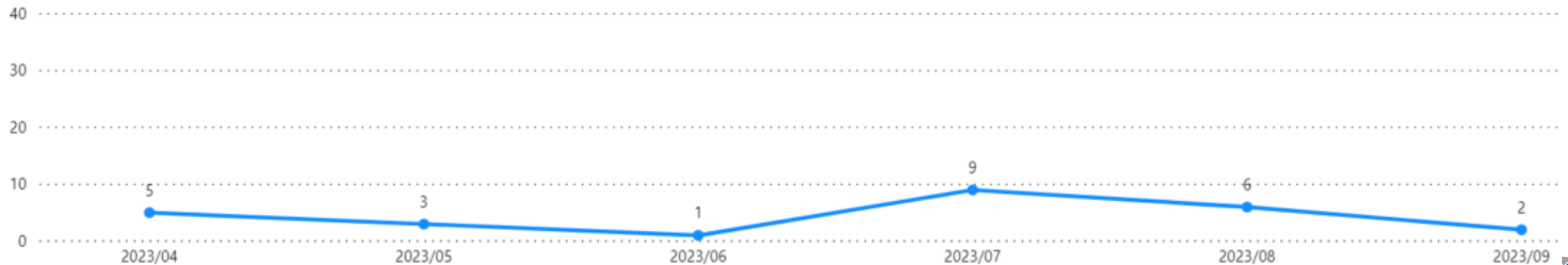


National 999 SLA Performance Data

% Calls answered in under 10 seconds



Cumbria ranking over time (44 forces, high to low)

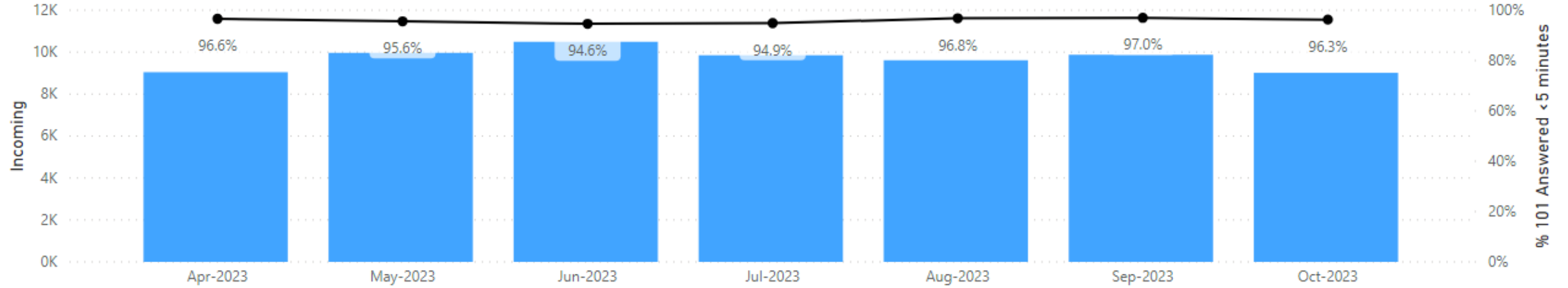


101 Call Performance



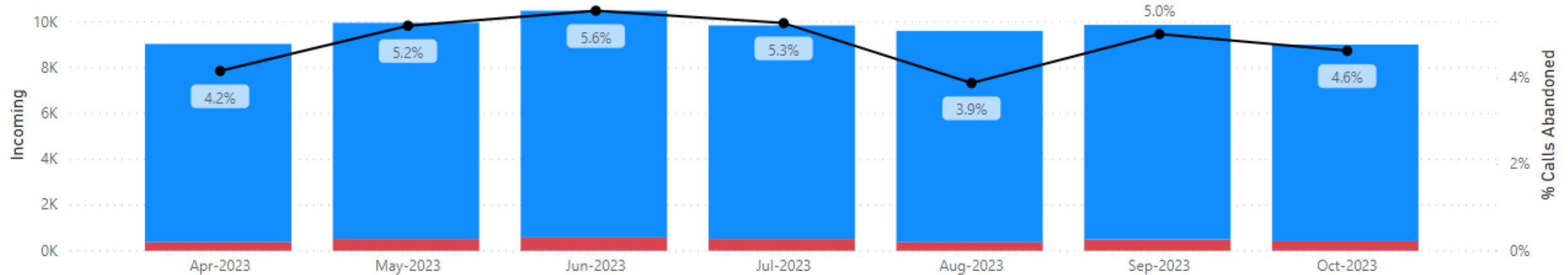
101 Calls - % answered in 5 minutes

● Incoming ● % 101 Answered <5 minutes

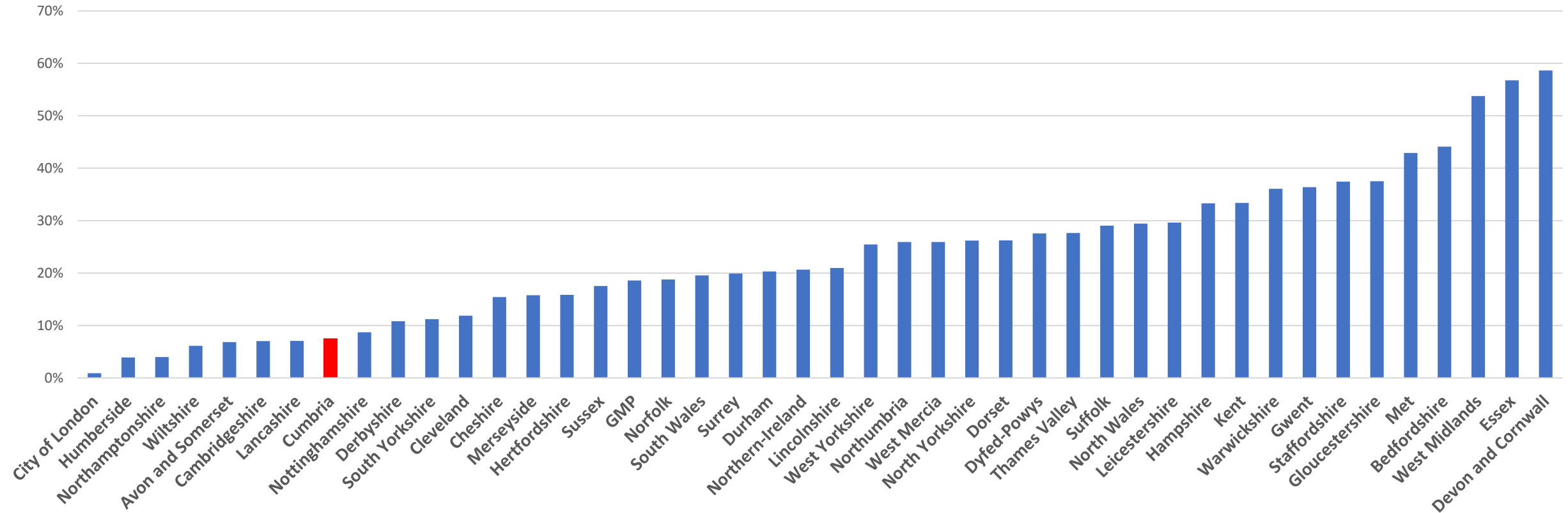


101 Calls - % abandoned

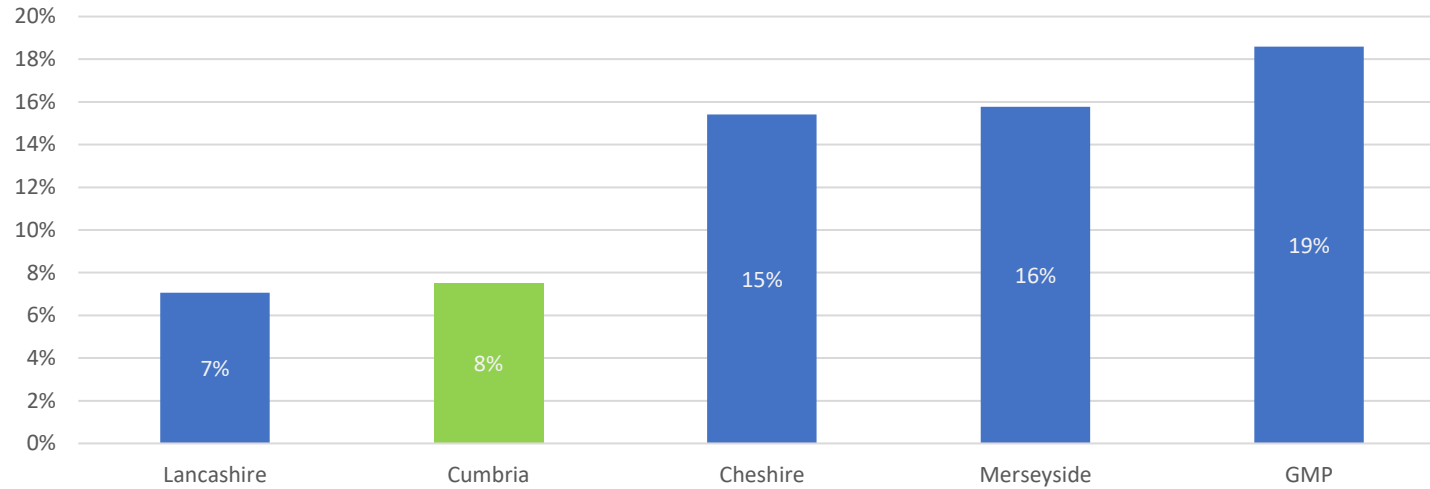
CallResult ● Abandoned ● Answered ● % Calls Abandoned



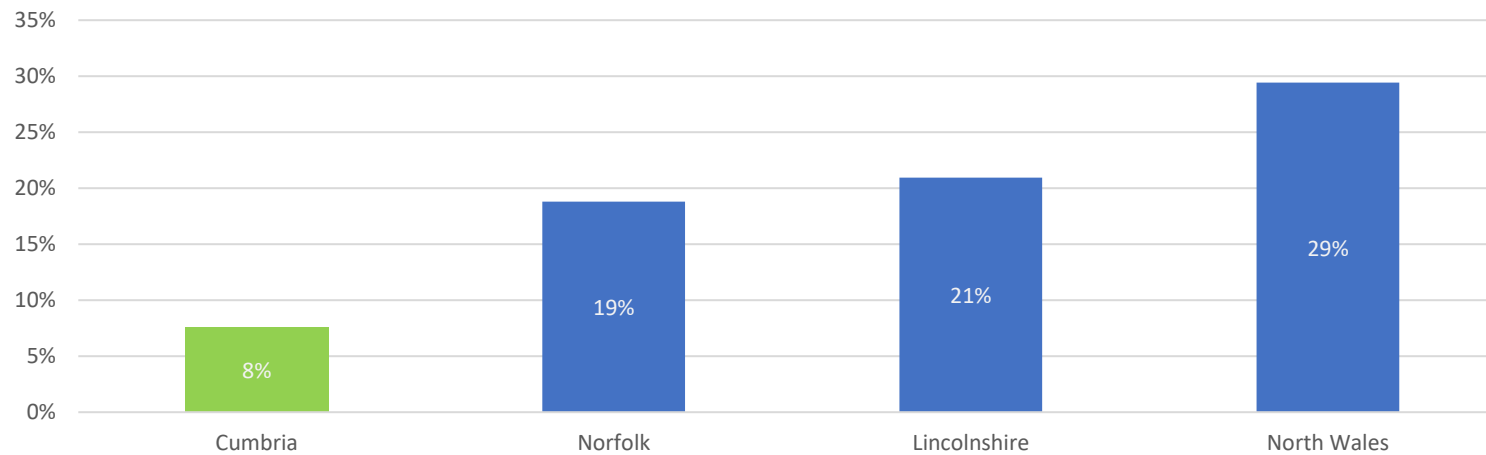
National Abandonment Rate for 101 Calls (01/04/2022- 31/03/2023)



NW Regional % Abandonment Rate (FY 22/23)



MSG % Abandonment Rate (FY 22/23)





**End of
Presentation**





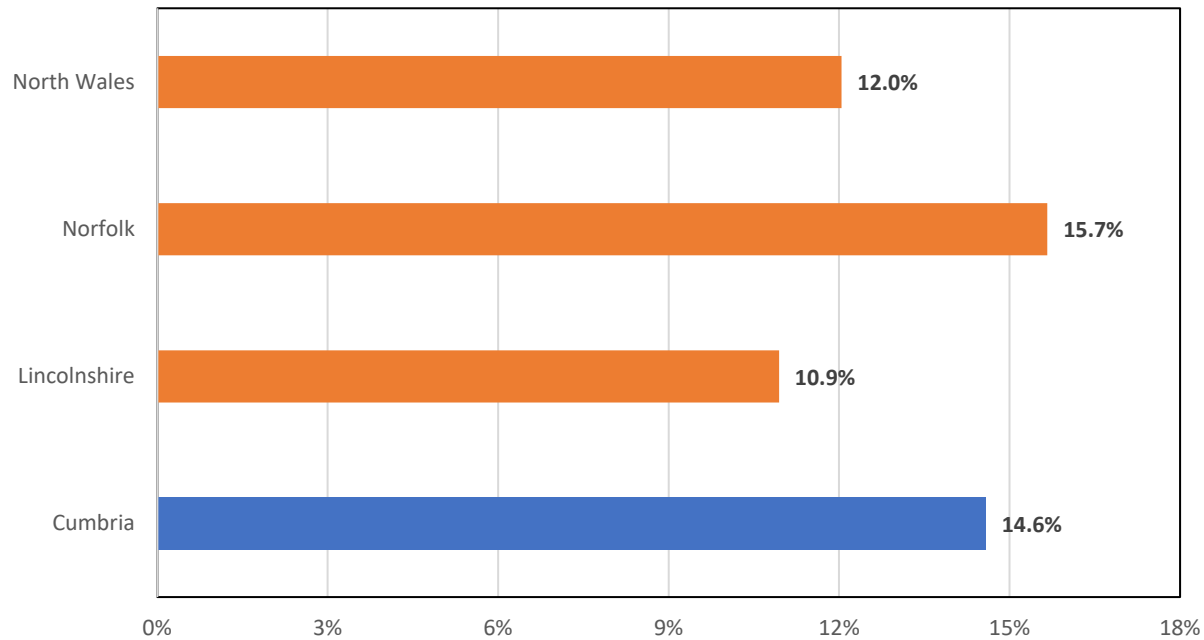
Public Accountability Conference

Thursday 7th December,
10am – 1pm

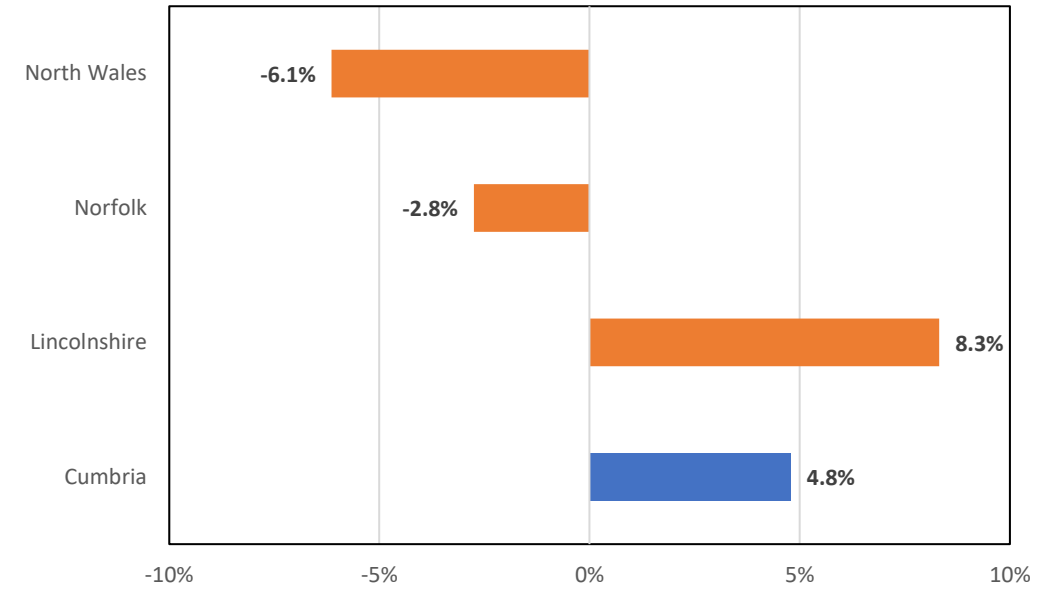


Positive Outcomes for Victims

MSF All Crime: Positive Outcomes



MSF - All Crime Volume

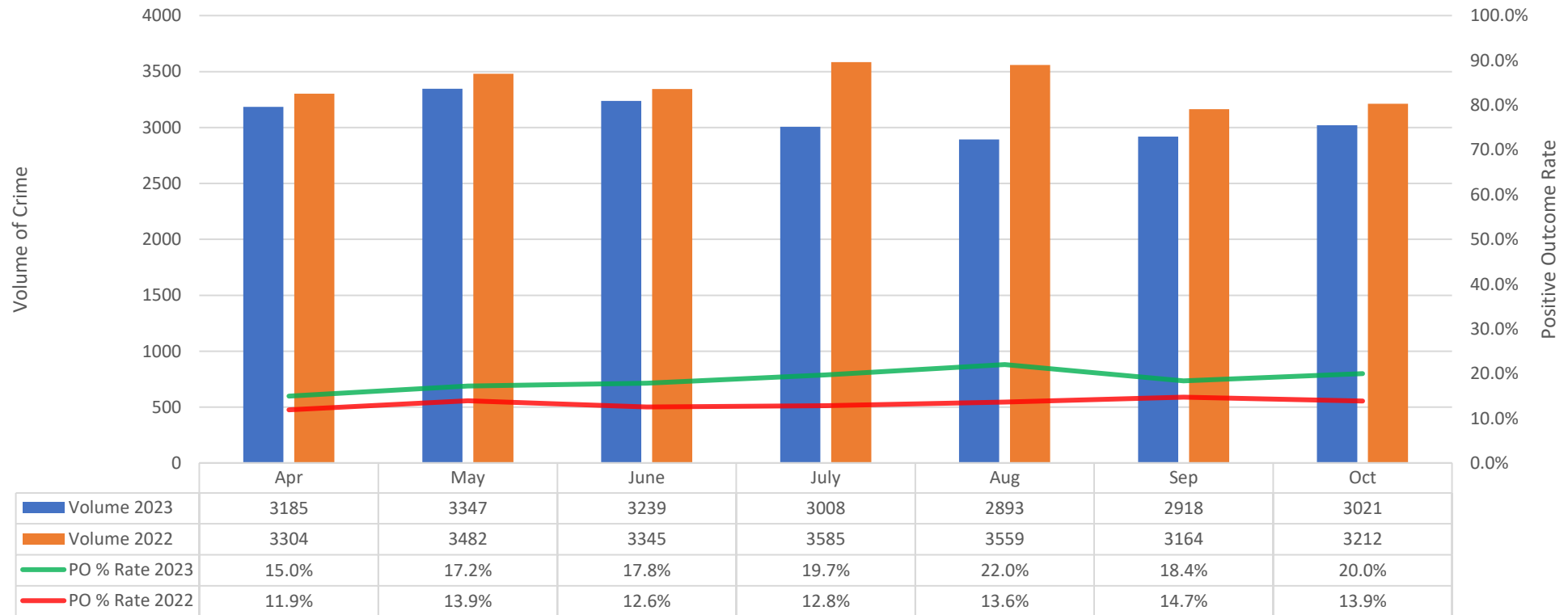


England & Wales positive outcome rate: 10.9%

England & Wales crime volume: 4.5%



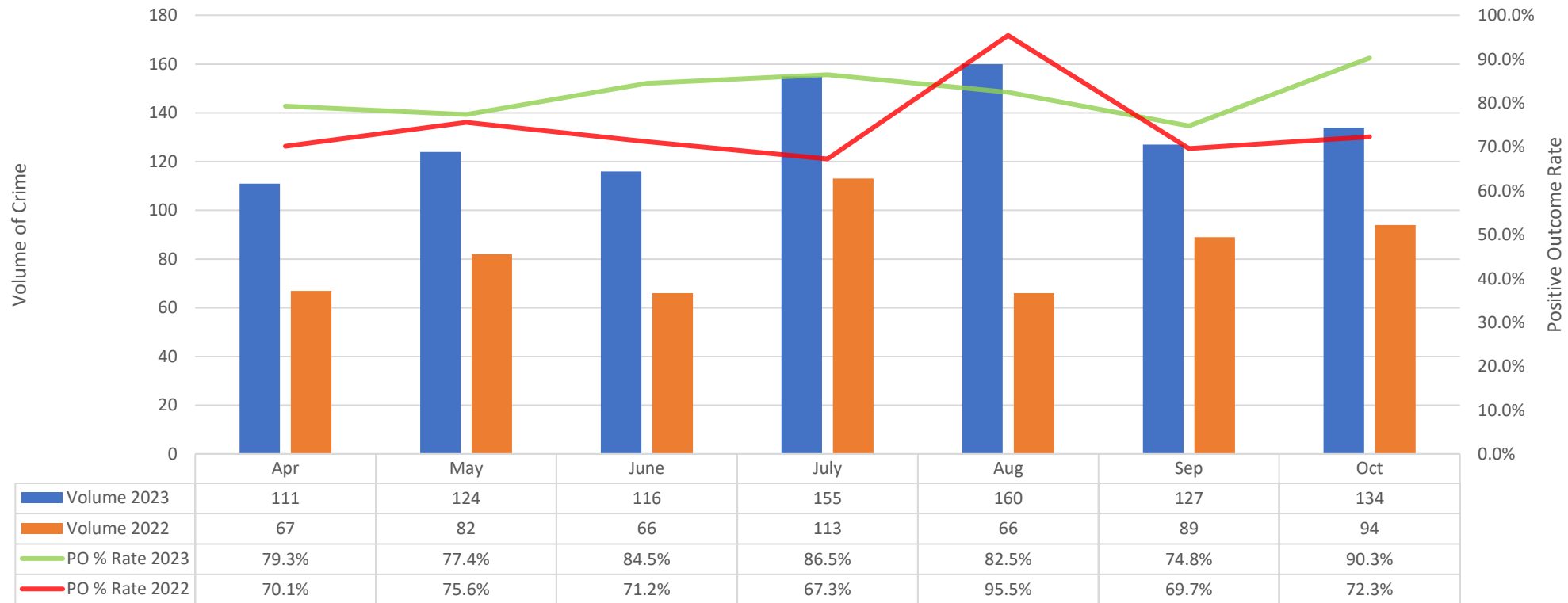
All Crime Positive Outcome Levels 2023 v 2022



Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

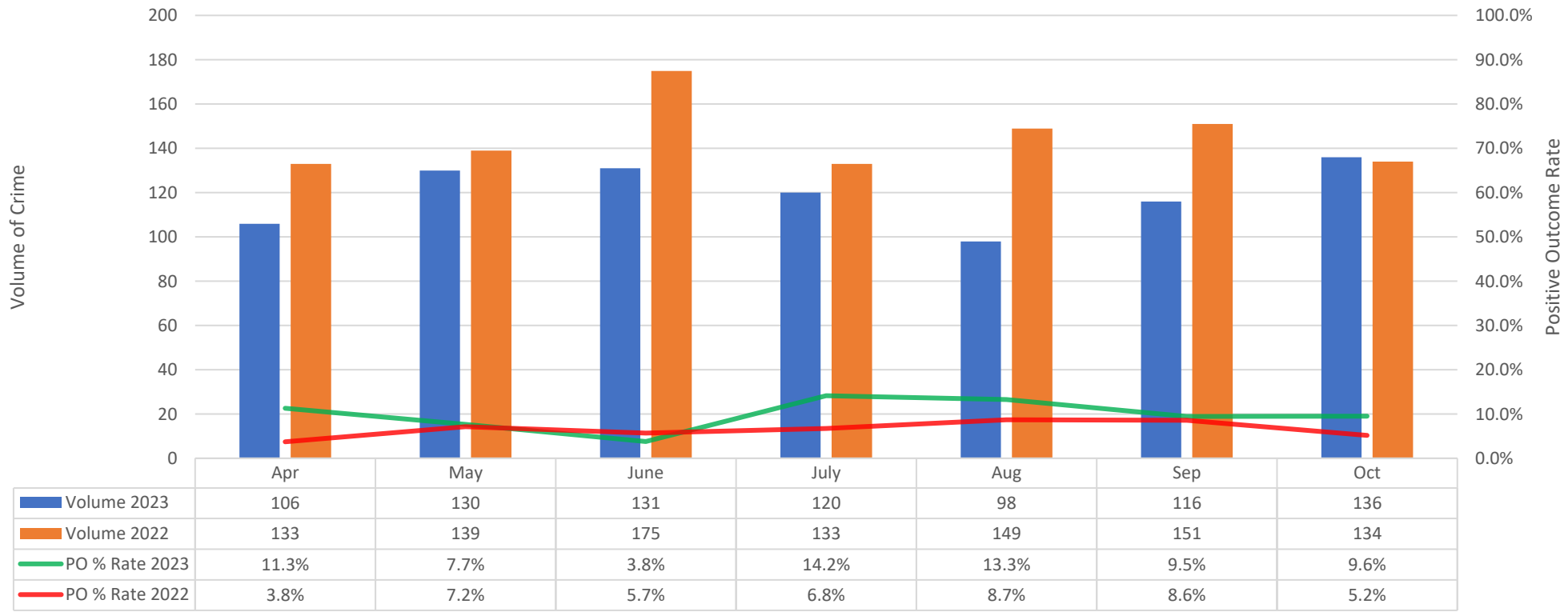
Drug Offences Positive Outcome Levels 2023 v 2022



Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Burglary Positive Outcome Levels 2023 v 2022

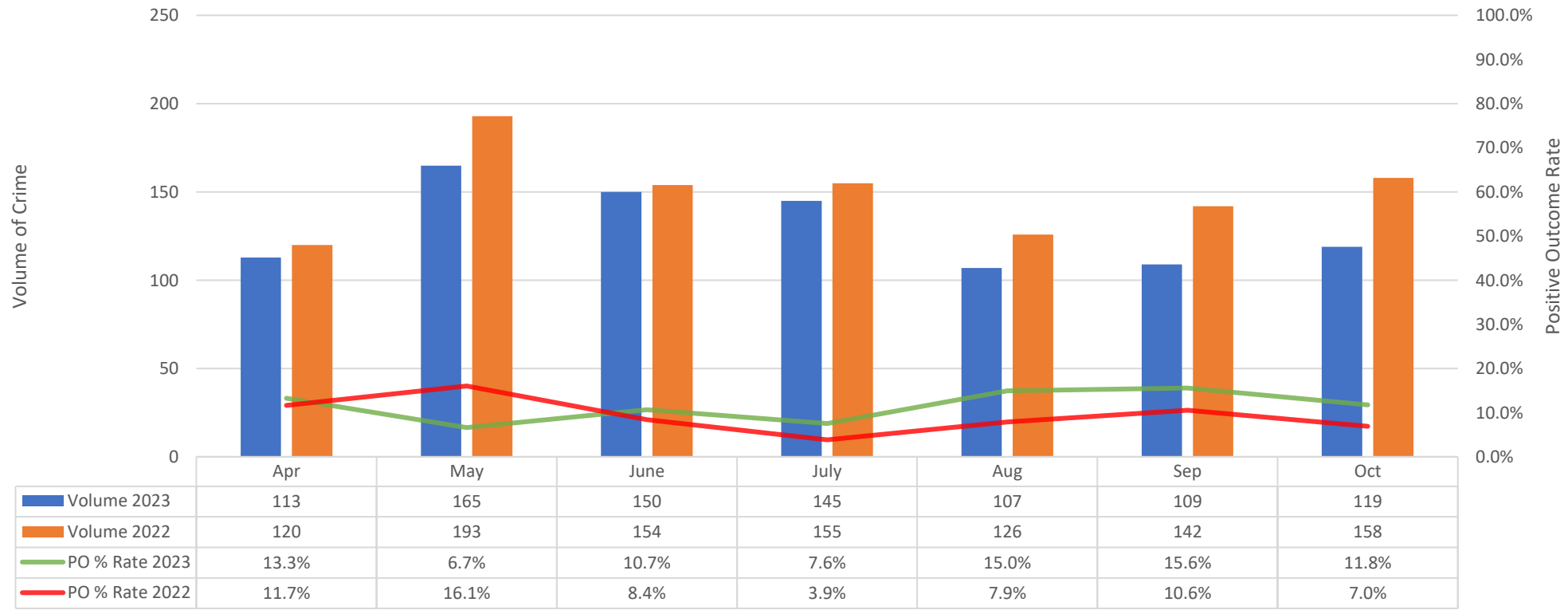


■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Sexual Offences (inc Rape)



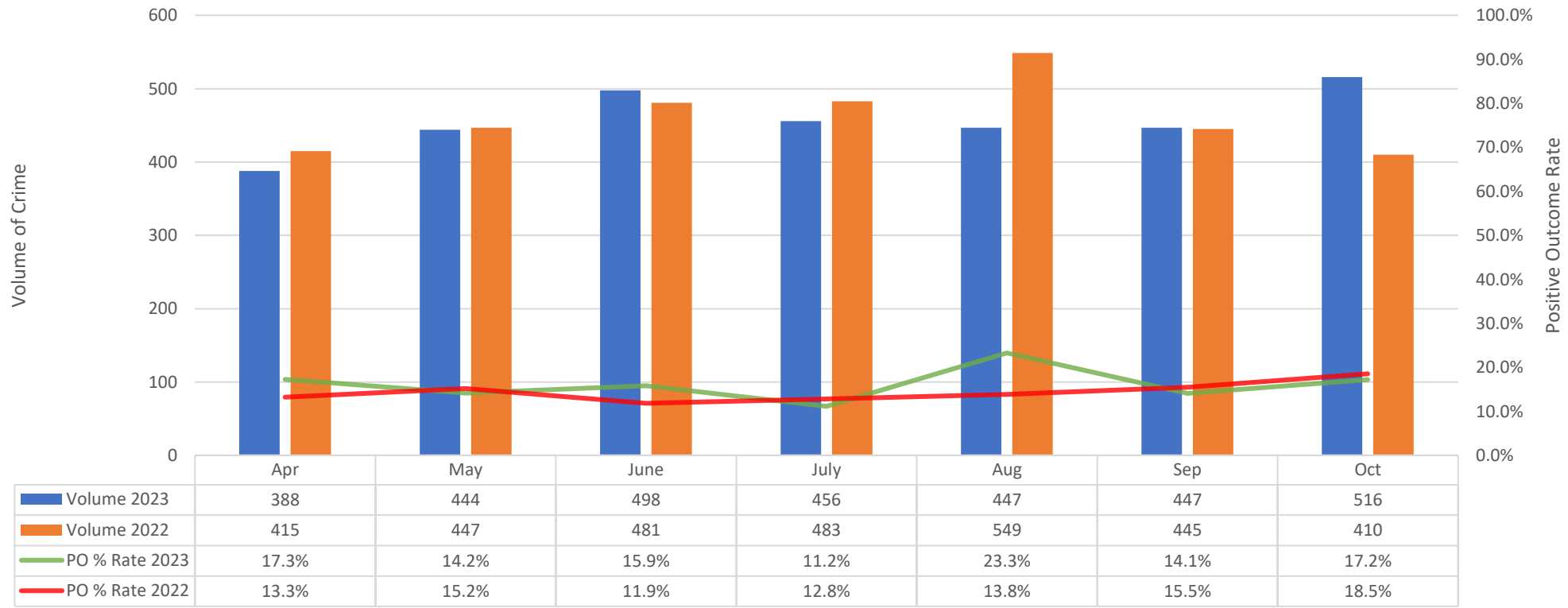
Sexual Offences Positive Outcome Levels 2023 v 2022



■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022



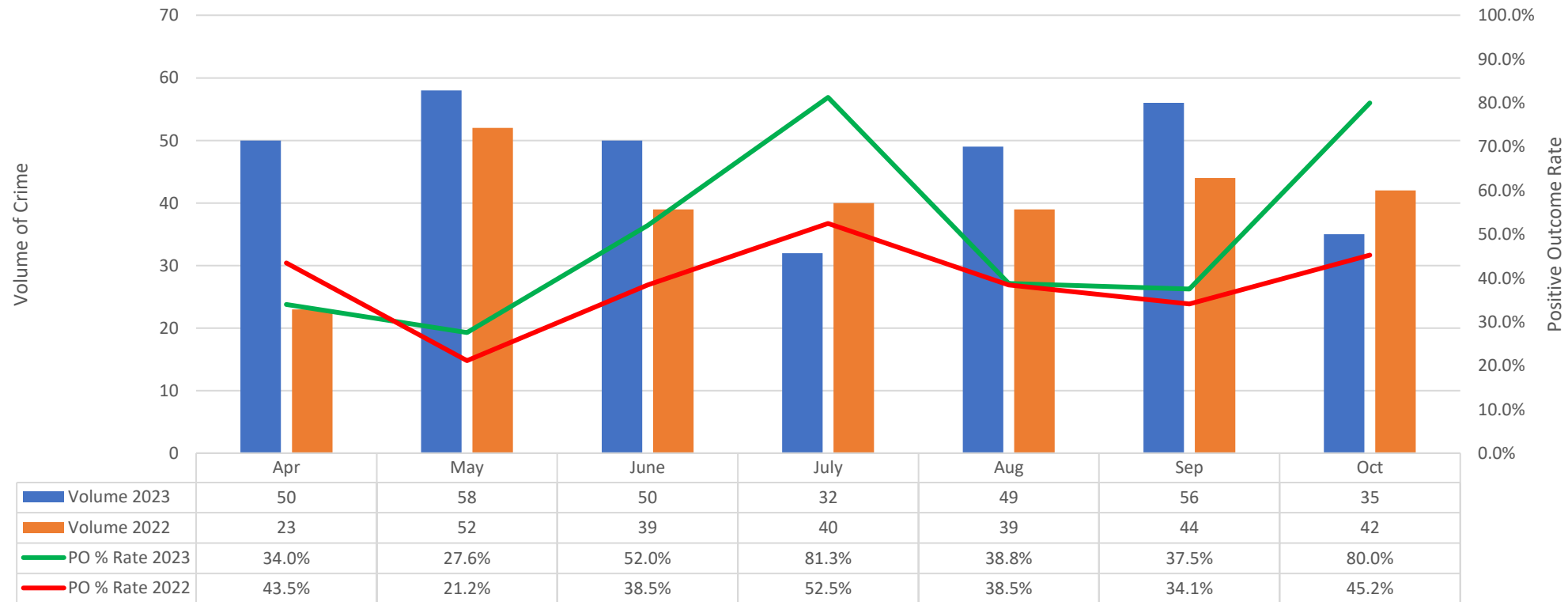
Theft Offences Positive Outcome Levels 2023 v 2022



Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

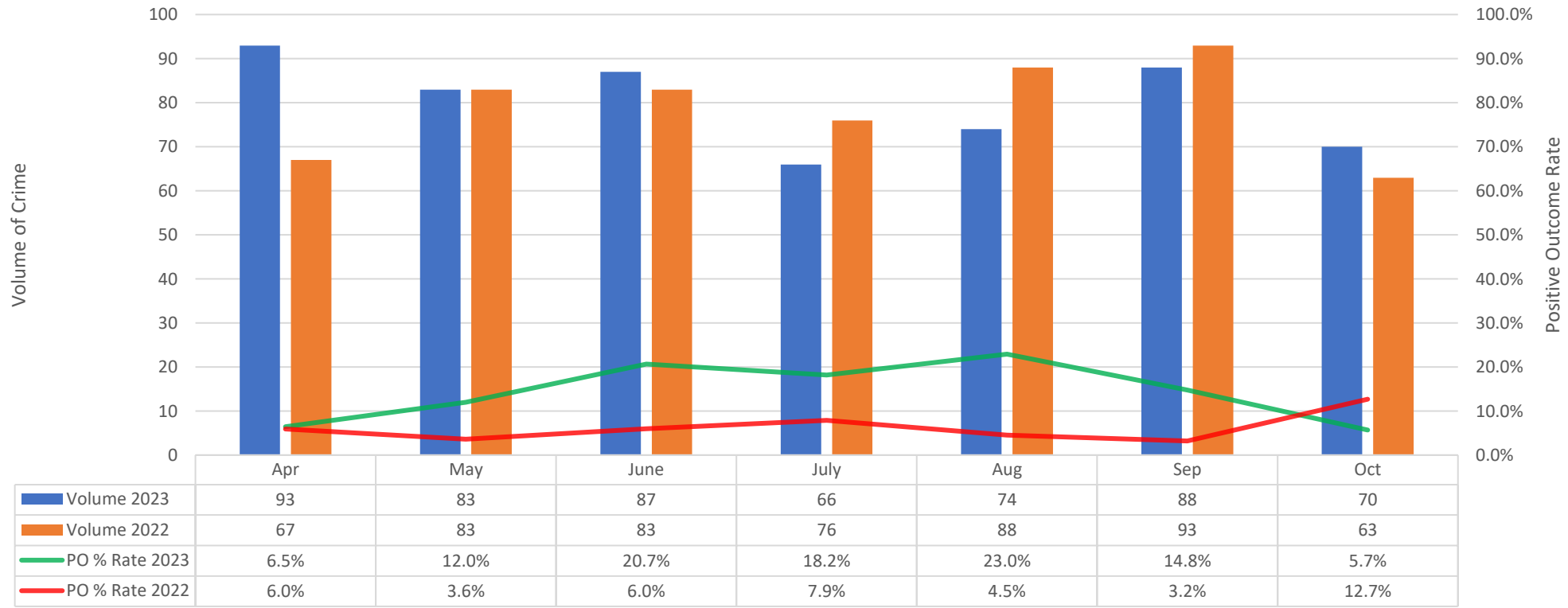
Possession of Weapons Offences Positive Outcome Levels 2023 v 2022



Months (FYTD)

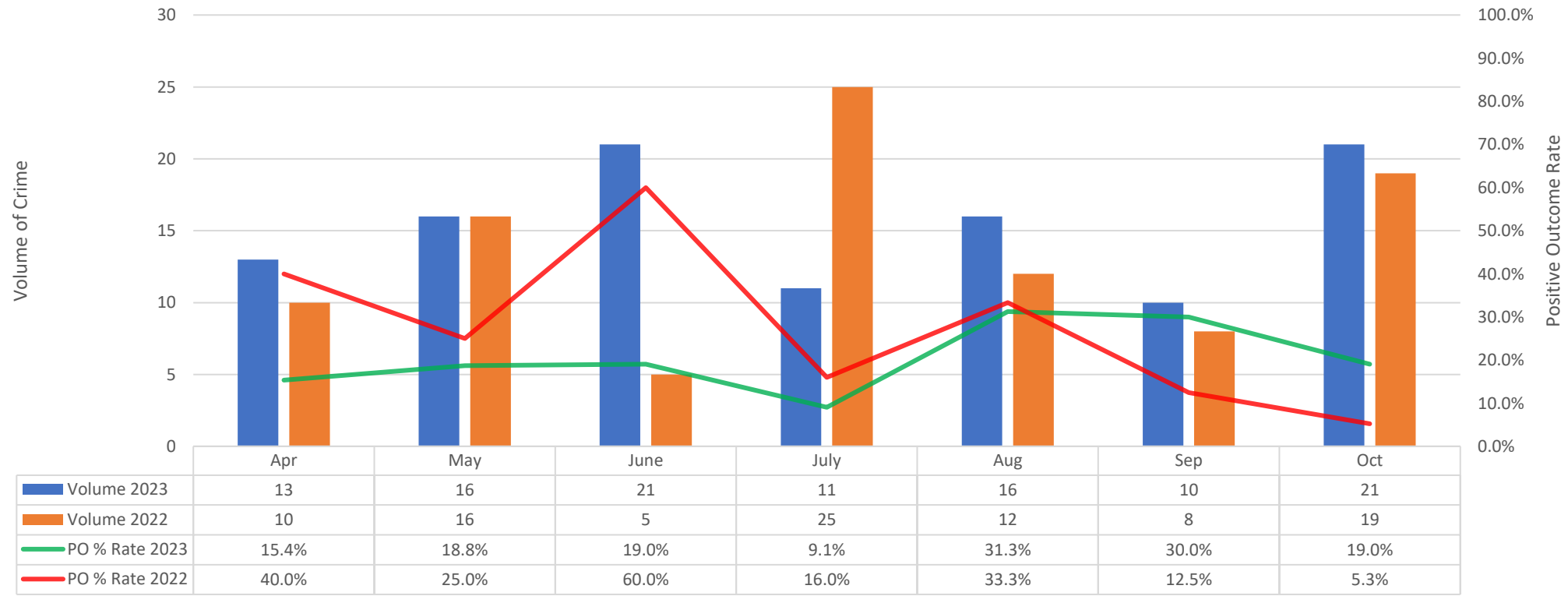
■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Vehicle Offences Positive Outcome Levels 2023 v 2022



■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Robbery Positive Outcome Levels 2023 v 2022



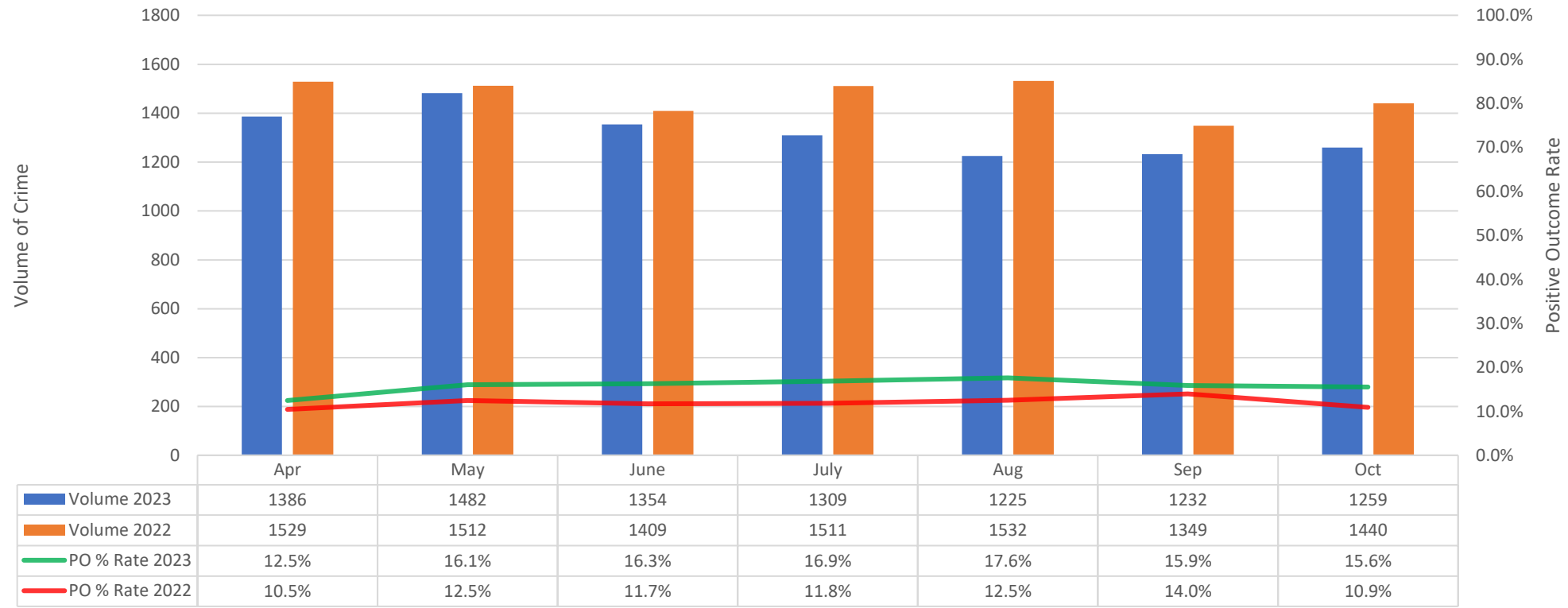
Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Violence Against the Person Offences



Violence Against the Person Positive Outcome Levels 2023 v 2022

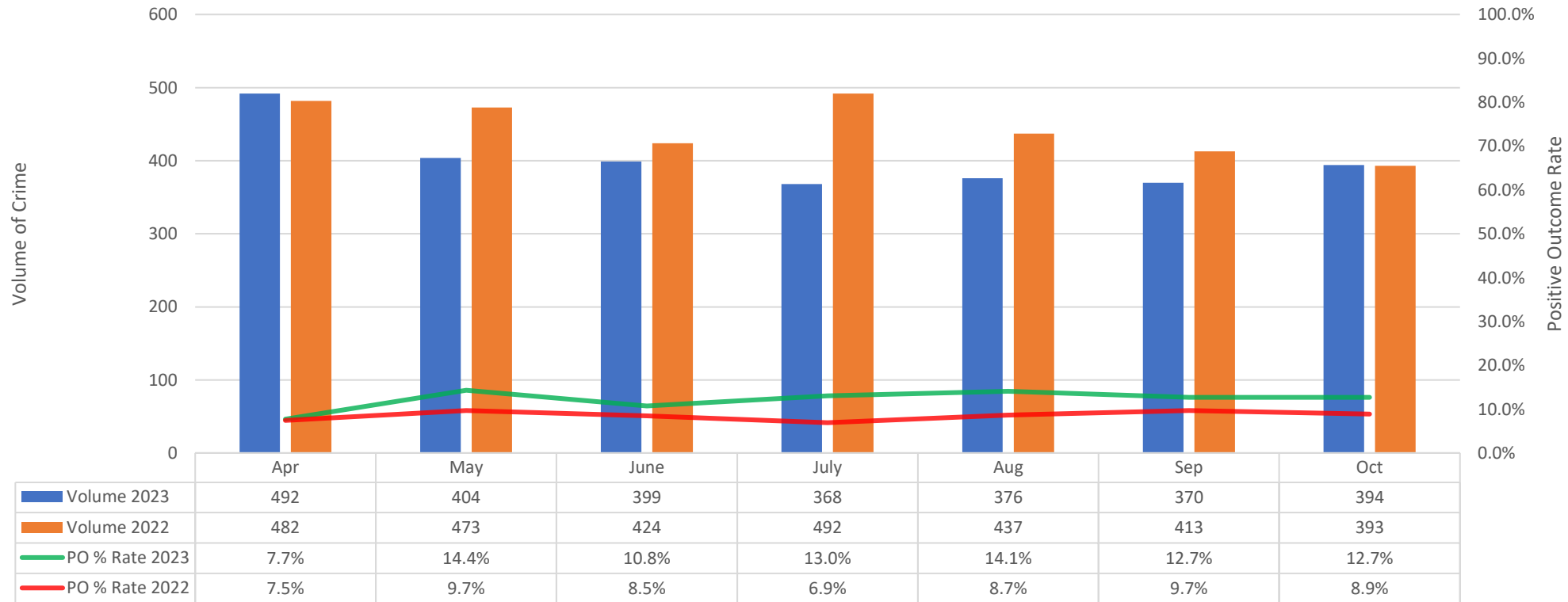


Axis Title

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

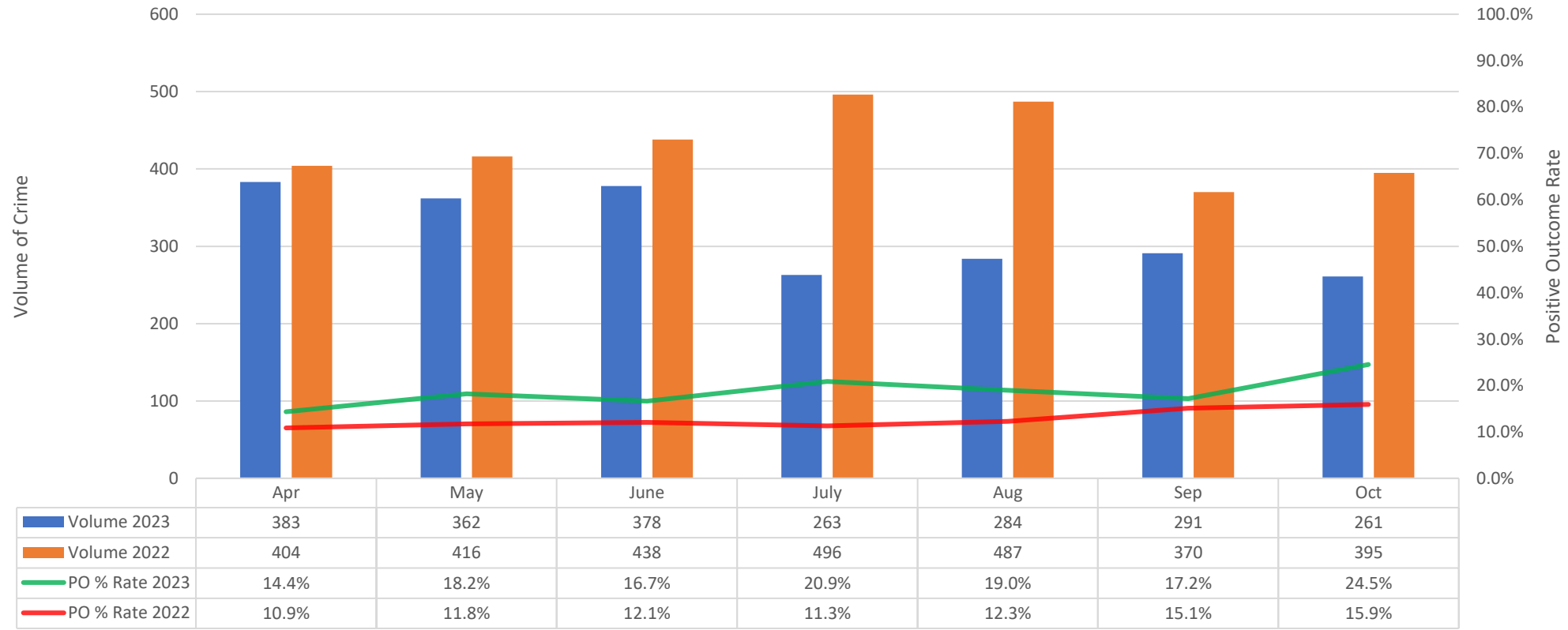


Arson and Criminal Damage Positive Outcome Levels 2023 v 2022



■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022

Public Order Offences Positive Outcome Levels 2023 v 2022



Months (FYTD)

■ Volume 2023
 ■ Volume 2022
 — PO % Rate 2023
 — PO % Rate 2022